

Broome County Department of Social Services Annual Report 2022



Nancy J. Williams, LCSW-R
Commissioner

Jason T. Garnar
County Executive

Table of Contents:

A Message from Nancy Williams	1
Organizational Chart	3
Staff Honored for Service	4
Employee of the Month	5
2022 Budget Expenditures	6
End of Year Caseload Reports	7
Program Activities	7
Expenditures by Program	8
Revenues	8
Assistance Programs	9
Temporary Assistance	9
Fair Hearings	10
Medical Assistance (Medicaid)	10
Supplemental Nutrition Assistance Program (SNAP)	11
Expedited Supplemental Nutrition Assistance Program (SNAP)	11
Home Energy Assistance Program	12
Day Care	12
Welfare to Work	13
Chemical Dependency Services Unit	14
Temporary Assistance Services Unit	14
Medical Services	15
Disability Review	15
Managed Care	16
Managed Long Term Care	16
CASA	17
End of Year Caseload Reports	17
Social Services	20
Central Intake & Adult Protective Services	20
Families First	21
Juvenile Services Unit	22
Family Services	23
Child Protective Services	24
Purchase of Services Programs	25
Broome County Performance Management	29
Broome County Family Violence Prevention Council	29
Support Services	30
Services Systems Unit	30
Welfare Management Systems	30
Master Control	31
Enforcement	32
Legal Unit	32
Child Support Enforcement and Collections	33
Administrative Services	34
Accounting	34
Resource Unit/Third Party	35
Personnel	36
Operations Management	36
Central Administration	37
Staff Development	37
Volunteer Services	37
Grants	39

Our Vision:

To be an organization which promotes self-sufficiency and assures the protection of vulnerable individuals. We strive to have an organization which values the needs of our customers, the contribution of our staff and the participation of our community. This vision shall be achieved through a culture which encourages continuous improvement.

Organizational Values:

1. Professionalism

Applying the highest standards of ethics and practice in the performance of one's duties.

2. Doing What is Right

Within organizational parameters, and based on facts, to make decisions and to act in accordance with the values and the vision of the department.

3. Taking Responsibility

The acceptance and ownership of the consequences of one's decisions and actions.

4. Results Oriented

To identify desired outcomes and work toward achieving those outcomes in an efficient manner.

5. Team Oriented

Working with others to promote an environment of "collective" ownership of organizational outcomes.

6. Enthusiasm

Being positively energized and motivated while working toward one's full potential.

7. Innovation

To explore and develop new ideas and products that improve individual and organizational performance.

8. Acceptance of Risk

Understanding that progress and change involves some degree of uncertainty.

9. Quality

To continuously achieve excellence of both process and product.

10. Continuous Growth

Taking responsibility to seek and utilize opportunities that support individual and organizational development.



A Message from Commissioner, Nancy J. Williams, LCSW-R



As the Nation, State and Broome County began to emerge from the shadow of the Pandemic during 2022, our community demonstrated an ongoing need for the essential services provided by the Broome County Department of Social Services.

Being the primary advocate for vulnerable children and adults is the central role of the *Services Division* of DSS. During 2022, *Adult Protective* and *Child Protective Services* managed 4542 reports of abuse or neglect. There were 32 cases of children who were at imminent risk of foster care placement that were served by the DSS *Central Intake* unit in 2022. 64 families with children at risk for foster care placement were served by the DSS *Families First* program in 2022. This program is a strength based, family focused approach to working with families at risk for having their children placed in care. In 2022 the program achieved a 97.5% success rate for preventing placement for the families they served (137 of 141 children). The DSS *Family Services Unit* managed a caseload of 306 children in all levels of care. Broome County Child Welfare staff continued to work to ensure the full implementation of the requirements of the Federal Families First Legislation which began in 2021. This requires a reduction in the reliance on Congregate Care placements and an increase in the use of Kinship Care for youth. Broome County DSS was successful in this effort. The *Juvenile Services Unit* managed 107 calls for services which resulted in 40 PINS Diversion referrals assigned.

Broome County DSS continues to partner with Community Agencies through our *Purchase of Service Contracts* which provide a variety of therapeutic programming which enable families to meet the needs of their children in order to prevent out of home placement.

The Opioid Crisis continues to impact our community. At DSS, the *Chemical Dependency Services Unit (CDSU)* ensures that those recipients who are identified as having a substance use disorder, receive an assessment, and follow up case management services as needed to ensure that they receive the appropriate treatment.

The DSS *Temporary Assistance Division* ensures that eligible community members receive the benefits and support necessary to achieve self-sufficiency. In 2022, the DSS *Assistance Division* screened 13,433 applications for assistance. Of those, 3,412 were approved to receive assistance. The DSS Welfare to Work staff assisted 251 individuals to successfully enter the workforce.

In an effort to maximize federal reimbursement for those recipients eligible for Disability, the DSS *Medical Services Unit* was successful in assisting 149 approved Disability cases in 2022. In addition, DSS CASA staff completed a total of 790 visits with community members in need of a variety of Medicaid Personal Care and Waiver services. Our Medicaid staff enrolled 535 eligible individuals into Home Health Care, Personal Care Services, Adult Day Health Care, Consumer Directed Personal Assistance Program, and Private Duty Nursing in 2022.

SNAP is the federally funded program administrated locally by DSS. In 2022, the SNAP staff managed a caseload of 16,842. In addition, over 20,787 applications for the Home Energy Assistance Program (HEAP) were processed in 2022. There were 186 more Families and Children who received Day Care Assistance Services in 2022 than in 2021 (577vs 763).

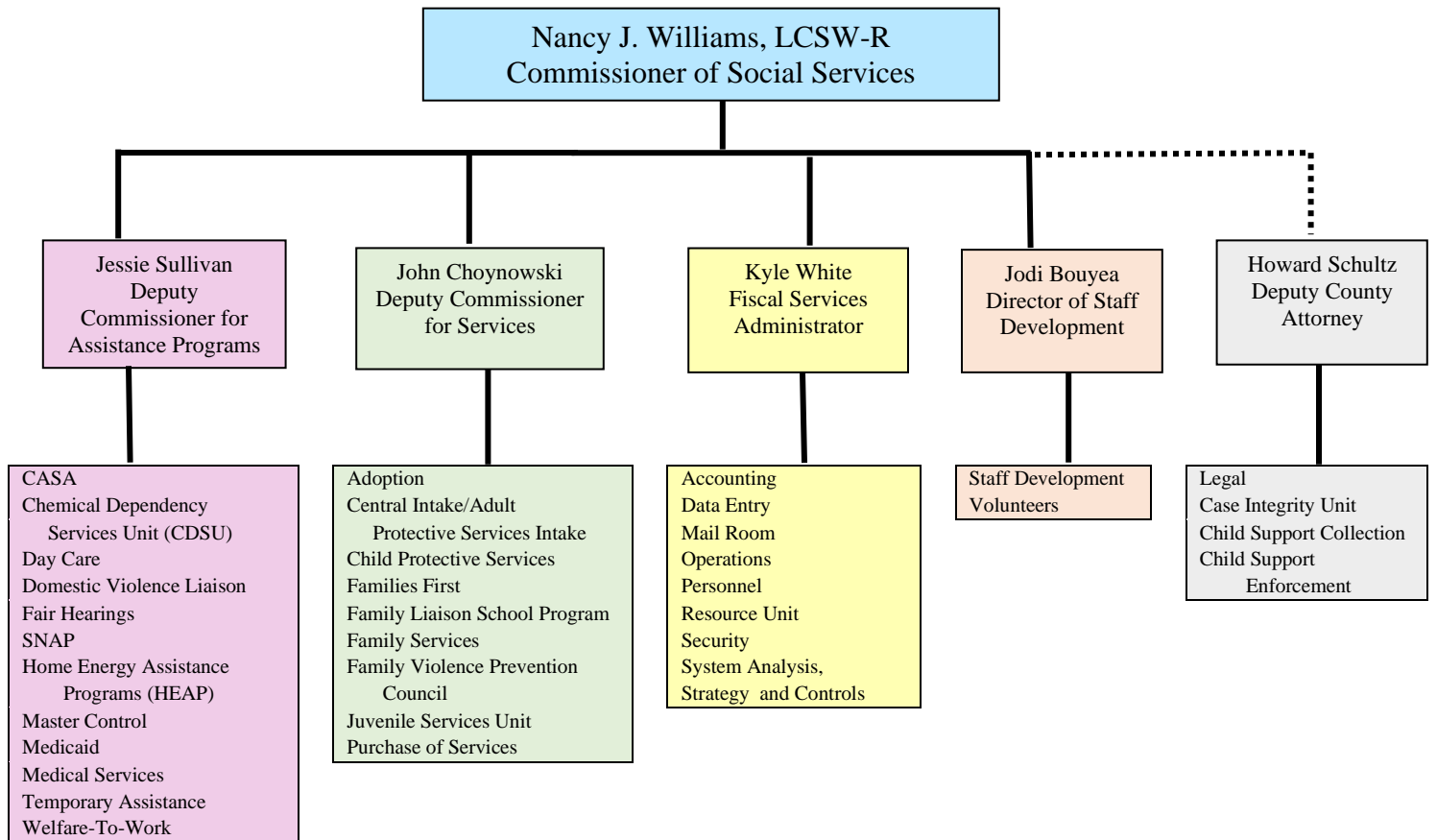
DSS Legal initiated Family Court proceedings that protected 146 children from abuse and neglect and recovered over 3.5 million dollars in Child Support and Lien Recoveries in 2022. In addition, in collaboration with the *Family Services Unit* and *Adult Services Unit*, they were successful in freeing up 46 foster care children for adoption as well as processing 26 individuals for guardianship. The Child Support Enforcement and Collections Unit were successful in recovering over \$17 million in collections. These collections reimburse DSS' Assistance Programs and enable Broome's families to transition from welfare to work.

The Broome DSS Staff Development team provided 2915 units of job specific training to ensure our staff are provided with the tools and resources needed to perform their jobs.

Behind the scenes, the Accounting, Personnel and Operations Management Teams provided overall support functions to all divisions in 2022. They ensured that the Department had the financial resources to run the programs, receive and send documents and were provided with a safe and comfortable environment for staff and clients.

Broome County Department of Social Services will continue to work collaboratively with our community and relevant stakeholders to ensure the health and wellbeing of our community.

Organizational Chart



Pictured: Commissioner, Nancy Williams; Deputy Commissioner, Jessie Sullivan; Deputy County Attorney, Howard Schultz, Fiscal Services Administrator, Kyle White, Deputy Commissioner, John Choynowski.

Staff Honored for Service:

The following employees received citations from the Broome County Executive commending them for their years of service to the County.

5 years

Jacqueline Freeman
Katie Graham
Charles Szili
Michele Barnett
Barbara DeMoney
Kevin Calabrese
Jennifer Park
Trista Schmidt
Alyssia Bronson
Joanne Enders
Kynnisha Hampton
Ehren Kodey
Ronica Smith

10 years

Brandon Clark
Susan Schmidt
Lisa Wilson
Debra Collins
Nicole Risalek
Robert Zetsche

15 years

Nancy Combs
Ilona Stungurys
KellyAnn DePhillip
Adrienne Irons
David Smith
Laureen Covert
Donna Schwartz

20 years

Viola McKimmy

25 years

Barbara Barry
Debora Dino
Michelle Schmidt
Paul Espinal
Jacqueline Goughary

30 years

Jean Houghtalen
Denise Klein
Tina Survilla
Amy Friends
Dianna Harden

Employee of the Month



January 2022
Christine Delany



February 2022
Lisa Horbey



March 2022
Jenn Moses



April 2022
Brianna Strope-Vaughan



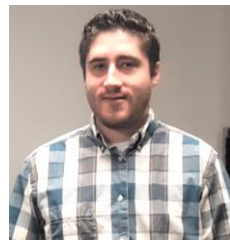
May 2022
Joscelyn Salmon



June 2022
Alyssia Bronson



July 2022
Kimberlie Merwin



August 2022
Brandon Clark



September 2022
Annie Loughridge



October 2022
Jennifer McManus



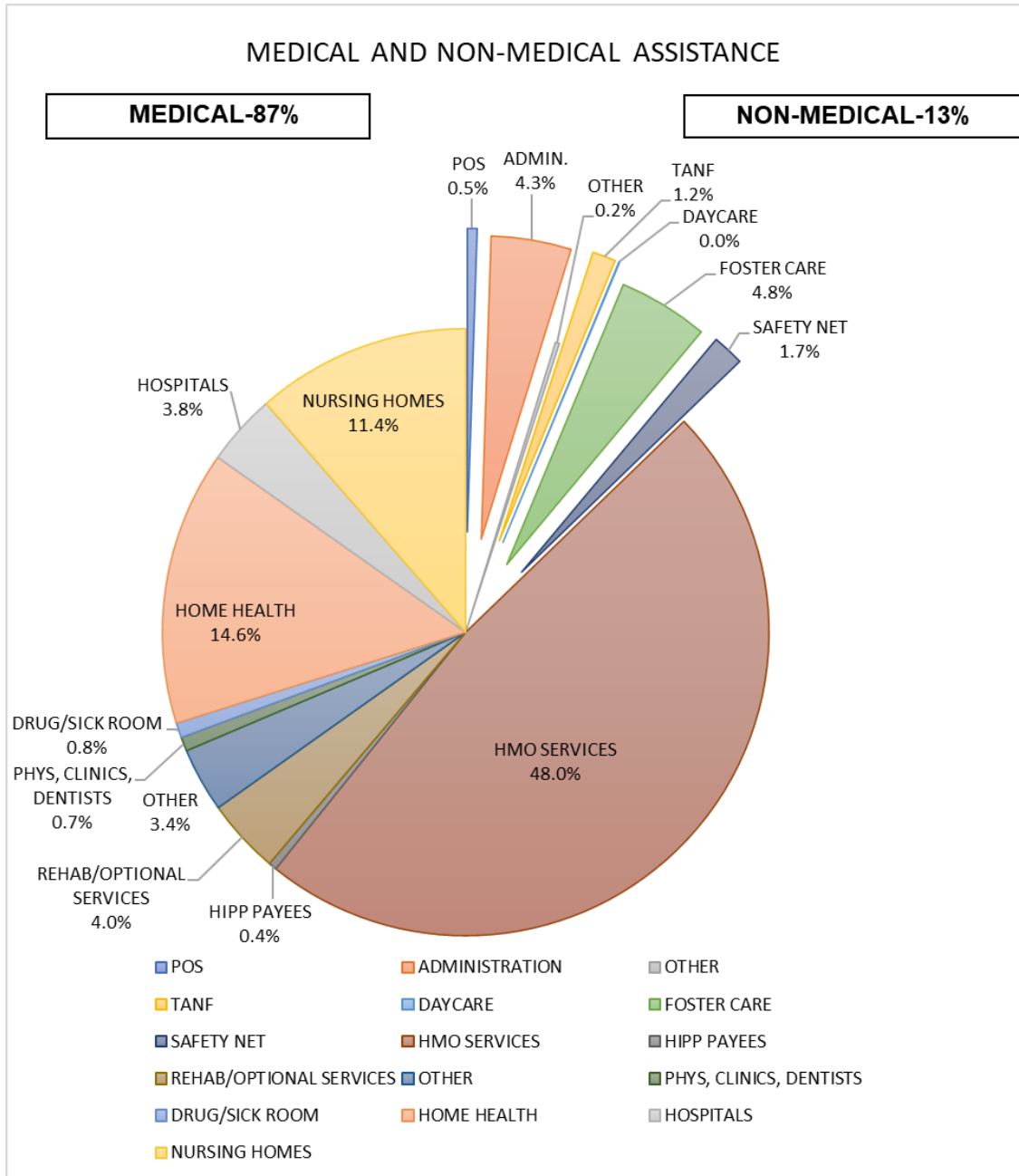
November 2022
Barbara Ravas



December 2022
Mary Rakas

2022 BUDGET EXPENDITURES

How \$595,802,548 (Federal, State and Local Shares) was spent for Department Programs in 2022.



EXPENDITURES BY PROGRAM

BROOME COUNTY DEPARTMENT OF SOCIAL SERVICES END OF YEAR CASELOAD REPORT Caseload on December 31st

	2021	2022
TANF	798	772
SAFETY NET	1,182	1,139
MA & MA SSI & MAFC, NH, FHPlus	19,012	19,334
SNAP (formerly Food Stamps)	15,068	15,223
NURSING HOMES	933	936
PSA CASES	585	558
CHILDREN IN FOSTER CARE	299	306
CHILDREN IN DAY CARE	1,221	1,558

PROGRAM ACTIVITIES Cumulative for year

	2021	2022
REPORTS OF ABUSE AND NEGLECT	3,989	3,894
ENTRIES TO EMPLOYMENT	310	251
SANCTIONS	134	126

EXPENDITURES BY PROGRAM

PROGRAMS	2021	2022
Medical Assistance Program	\$30,572,729	\$32,494,315
Temporary Aid to Needy Families	\$6,360,192	\$7,416,549
Administration	\$25,293,402	\$25,419,014
Foster Care	\$23,927,209	\$27,820,916
Safety Net	\$8,005,430	\$10,080,709
Purchase of Services	\$2,808,343	\$3,080,938
TANF Day Care	\$81,400	\$260,381
Burials	\$398,694	\$430,140
Emergency Aid to Adults	\$120,310	\$186,813
RepPayee/PSA	\$667,695	\$667,695
Non-Secure Detention	\$690,708	\$795,521
Totals	\$98,926,112	\$108,652,991

REVENUES

	2021	2022
Repayments	\$3,545,381	\$3,036,540
Revenues – Federal/State	\$43,906,512	\$52,807,422
Net Cost to County	\$51,474,219	\$52,809,029

Assistance Programs

The Assistance Programs Division is responsible for the administration of the benefits programs. These include Temporary Assistance, Employment, Medicaid, SNAP, Daycare and the Home Energy Assistance Program. The division also includes the Welfare-to-Work Unit and the Day Care Unit.

The goal of the Assistance Programs is to determine eligibility for the various benefit programs to perform the following:

1. Assist clients in achieving self-support and self-sufficiency;
2. Provide accessible and responsive services to recipients; and
3. Provide the most efficient service possible while maintaining high standards of effectiveness.

TEMPORARY ASSISTANCE

Temporary Assistance is the cash component of the Assistance Programs. Consumers receive a cash benefit either paid to them or to a vendor to pay for specific household needs. Household composition, resource and income levels will affect the amount of the shelter, heat, utility and other payments made for eligible families and individuals.

Temporary Assistance Caseload (as of 12/31):

	2021	2022
All Categories	1,980	1,942

Applications: Family Assistance, Safety Net and Emergency Programs:

	2021	2022
Received:	9,153	13,433
Approved:	2,714	3,412
Denied and Withdrawn:	4,054	5,886
Other (open/close, reopened, reactivated):	4,086	5,977

Income Maintenance Activity:

	2021	2022
Walk-ins	661	825
Recertifications	2,005	1,927
Cases Closed	3,499	3,446
Case Changes	30,204	32,874
Front Desk Contacts	52,376	6,701

FAIR HEARINGS

Fair Hearings is the process applicants and recipients have to review Agency decisions made on their application for Assistance Programs. The Fair Hearing Specialist is responsible to represent the Agency in this administrative process.

Fair Hearings	2021	2022
Called	511	563
Held	151	175
Affirmed	184	214
Reversed	54	75
Decision correct when made (New information provided)	18	43
Withdrawn	57	58
Defaults	201	167

MEDICAL ASSISTANCE (MEDICAID)

Medicaid is the program that enables indigent individuals in our community to obtain necessary medical care, services and supplies by assisting them with the payment for such services.

The NYS Department of Health began the Takeover of Administration of the Medicaid program in 2011. Also, occurring simultaneously is the implementation of the Affordable Care Act which includes an increase in the income level for Medicaid eligibility to 138% of the federal poverty level, resulting in lower local case levels.

In addition to the increase in income levels, the New York State of Health Marketplace was opened back in October of 2013.

Caseload (as of 12/31)	2021	2022
MA Only	11,086	12,003
MA-SSI	7,340	7,085
TOTAL	18,426	19,088

Applications- MA only and MA SSI	2021	2022
Received	3,204	2,940
Approved/Reopened*	5,078	4,819

* includes cases opened by the state for Buy-In and Medicare Savings Program

*MA-SSI automatic system openings are included. No application is received

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

SNAP (formerly Food Stamps) is a federally funded program administered by the Department of Social Services for the United States Department of Agriculture. The goal of the program is to provide a higher level of nutrition to income eligible individuals and families by enhancing their ability to purchase food.

Eligibility for the program is determined by financial criteria. Those found to be eligible receive an electronic benefit card, which is scanned in any of 29 locations (grocery stores) in Broome County.

Caseload (as of 12/31)	2021	2022
Temporary Assistance SNAP	1,980	1,911
SNAP Only (Non-Temporary Assistance households)	15,068	14,931
TOTALS:	17,048	16,842

Applications (NPA)	2021	2022
Received	10,393	11,497
Approved/Opened	8,739	2,606



Expedited Supplemental Nutrition Assistance Program (SNAP)

The Expedited SNAP program issues SNAP benefits to needy persons on an emergency basis. This includes, for example, people who have terminated income, or pending income.

Identification is required of all applicants. Any income received within the month of application, together with liquid resources, is budgeted against amounts to determine eligibility. Interviews are conducted on an immediate basis so those eligible clients may receive their SNAP benefit within 7 calendar days.

1610 approvals (18.42%) of NPA SNAP openings were eligible for expedited issuance.

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

HEAP provides energy assistance to low-income households through payments to those households' fuel and/or utility suppliers. The program also provides emergency assistance for repair or replacement of essential heating equipment and in fuel emergency situations. The program includes a twenty-four-hour hotline from October through April of each year to ensure that county residents have recourse in the event of an emergency situation when the Department is not open.

The Broome County Social Services HEAP unit is responsible for the processing of all HEAP applications, including those received from the Office for the Aging. OFA serves the over-60 and disabled population in Broome County.

	2019-2020	2020-2021	2021-2022
Administrative Allocation	\$663,400	\$1,578,562	\$589,493
Total County Allocation	\$663,400	\$1,578,562	\$589,493

	2019-2020	2020-2021	2021-2022
Public Assistance /SNAP Households	12,925	11,357	11,506
Non-Public Assistance Households	4,117	4,861	5,028
Emergency Payments	3,596	2,831	3,430
Furnace Repair/Replacement	93	24	55
Clean & Tune	84	134	278
Cooling	18	166	490

DAYCARE

The Day Care Unit offers day care services to recipients of Temporary Assistance and are individuals who are involved in employment or the JOBS program and recipients of Child Protective or Preventive Services as part of a therapeutic service plan for the family. Day Care is also provided to low income working families and recipients who are transitioning from Temporary Assistance to employment. As well as families who are working and earn less than 200% of the state income standard.

Caseload (average per month)

	2021	2022
Families Receiving Daycare Services	577	763
Children Receiving Daycare Services	1,173	1,558



WELFARE-TO-WORK

The Welfare-to-Work Unit (WTW) is made up of the Employment Unit, Disability/Employability Review Team (DERT) and the Chemical Dependency Services Unit (CDSU). All three units work with applicants and recipients of public assistance. Some of the programs and services offered include employability assessments, case management, job search, work experience placements, supportive services and monitoring of treatment.

Welfare to Work Caseload (mthly avg)	2021	2022
TANF	389	438
TANF exempt*	235 (60%)	211 (51%)
Safety Net	859	823
SN exempt*	682 (79%)	675 (82%)
Total caseload	1,248	1,261
Total exempt*	73%	70%

*Exempt status – claiming or documented unable to work

2022 Employment Unit Highlights:

TANF/Safety Net Recipients	2021	2022
Entries to Employment	310	251
Welfare Grant Savings	\$528,475	\$429,207

	2021	2022
Total Grant Savings <i>(Entries to Employment and Sanctions)</i>	\$573,859	\$511,376

2022 Disability/Employability Review Team Highlights:

	2021	2022
Number Awarded SSI	180	149
Interim Assistance paid to client returned to DSS	\$742,455.68	\$550,912

CHEMICAL DEPENDENCY SERVICES UNIT

The New York State Office of Temporary and Disability Assistance (OTDA) requires all local Social Services Departments to screen and assess applicants/recipients who may have a substance use disorder and in need of treatment. Part of this regulation requires our local district CASAC oversee and determine appropriate treatment program placement. State regulations also require treatment providers to seek the approval of the District CASAC prior to changing an individual's level of treatment care. (Title 18 Statutory Authority: Social Services Law, New York Code of Rules and Regulations part 385)

In accordance with the above referenced state regulation, the Chemical Dependency Services Unit (CDSU) acts as the District CASAC for Broome County Department of Social Services. When a Temporary Assistance applicant/recipient provides a reason to suspect they may have a substance use disorder they are referred to CDSU for an assessment. If a substance use disorder is indicated, and/or if there is a probation/parole/court or other mandate present, CDSU refers the individual to the appropriate local licensed agency for a full diagnostic evaluation and recommendations.

CDSU ensures the recommended treatment program is licensed or certified by the NYS Office of Alcoholism and Substance Abuse Services (OASAS); develop a treatment plan which includes expected date of employability; provide, at a minimum of every three months, a treatment progress report for each recipient; and request approval of the District CASAC, prior to changing an individual's level of care. If the change recommended is to a Congregate Care Level II (CCII) facility, a CCII Authorization form must be submitted and approved.

CDSU monitors the individual's progress throughout the course of their treatment and determines when employability status changes from nonexempt to exempt and/or vice versa.

2022 CDSU highlights

CDSU (mthly avg)	TANF 2021	TANF 2022	Safety Net 2021	Safety Net 2022
CASAC Assessments	14	10	94	96
Case Management Cases	23	22	223	260

TEMPORARY ASSISTANCE SERVICES SCREENING UNIT

The Temporary Assistance Services Unit is comprised of staff that performs a variety of services, which are either mandated or supportive of the Agency goals and responsibilities. The Unit is responsible to assist Temporary Assistance applicants faced with crisis situations, most often homelessness and lack of adequate heat, but can also include transportation, domestic violence and youth services issues.

Emergency Assistance and Crisis Management	2021	2022
Number of cases screened	6,960	8,712
Number of cases approved for emergency assistance (housing issues/fuel/utility shutoffs)	3,468	5,568

Medical Services

The Medical Services Unit monitors service provision in Personal Care Services, nursing home and other long-term care programs. Services to nursing home and hospital patients include monitoring levels of care, informing patients of their rights, and insuring appropriateness of care requested.

	2021	2022
*Personal Care Service hours	79,335	80,560
Cost of Service	\$1,515,088	\$1,455,213
Adult Foster Care Clients	32	29

* These figures do not include Medicaid Personal Care authorized by the Long-Term Home Health Care Program Agencies.

DISABILITY REVIEW

Medicaid Aid to Disabled is a special program to maximize federal reimbursement through the use of the Aid to Disabled category in Medicaid that assists the NYS Department of Health in demonstrating cost neutrality for the 1115 Managed Care Waiver.

	2021	2022
Cases reviewed for Aid to Disabled Category	20	29
Cases eligible for Aid to Disabled Category	28	26
Cases approved for SSI/SSD	180	149



MANAGED CARE

Broome County Social Services is a Mandatory Medicaid Managed Care County. In 2010 Governor Cuomo signed Executive Order #5 which created the Medicaid Redesign Team (MRT) in January 2011. The MRT is aimed at redesigning New York's outsized Medicaid program. One overarching themes of the redesign team proposals is to move all Medicaid recipients from Fee for Service reimbursement to Managed Care. If recipients do not select a managed care plan, the State assigns one for the recipient. Each mandatory Social Service district is to maintain a minimum 20% auto-assign rate. Broome County Social Services staff no longer conducts educational or outreach efforts. This activity has been handled by Maximus since 2015.

Plan	2021 Year to Date Enrollment	2022 Year to Date Enrollment
CDPHP	393	431
Fidelis	2,937	3,265
Excensus	6,192	6,563
UHC	901	956
Molina	114	148
TOTAL	10,537	11,363

MANAGED LONG-TERM CARE

Broome County Social Services is a Mandatory Medicaid Managed Care County. In 2010 Governor Cuomo signed Executive Order #5 which created the Medicaid Redesign Team (MRT) in January 2011. The next phase was NY State's Medicaid Redesign Initiative (MRT#90) to which is to transition Dual Eligible individuals, age 21 and over, requiring more than 120 days of community based long term care services (CBLTCS) to Managed Long Term Care Plans (MLTCP). CBLTCS are defined as: Home Health Care, Personal Care Services, Adult Day Health Care, Consumer Directed Personal Assistance Program, and Private Duty Nursing. This went into effect in Broome County October 1st, 2014.

Plan	2021 Year to Date Enrollment	2022 Year to Date Enrollment
Fidelis Care at Home	230	229
I Circle	217	194
VNA Homecare	70	112
TOTALS	517	535

CASA

CASA, a division of the Department of Social Services, can provide information on Medicaid personal care aide service programs, as well as the Medicaid waiver programs. We can also explain additional care options that may be available to Broome County residents. CASA nurses may complete assessments in the community.

The New York Independent Assessor (NYIA) was implemented on May 16, 2022, as part of the ongoing Medicaid Redesign Team initiatives. NYIA is responsible for all adult initial assessments for Personal Care Aide (PCA) and Consumer Directed Personal Assistance Program (CDPAP) services. Once the initial NYIA assessment is complete, the client will be provided with instructions on how to proceed for service authorization. CASA nurses can explain this new process and what to expect during and after the initial assessment.

CASA continues to complete the initial assessments for PCA/CDPAP services for children under 18 years of age. Our nurses continue to case manage and authorize PCA/CDPAP services for Level I clients, as well as for those clients enrolled in one of the Medicaid Waiver programs.

Since NYIA is currently conducting only initial assessments, our CASA nurses continue to complete the UAS-NY reassessments for their clients as required. CASA nurses may also complete the annual eligibility assessments for the Nursing Home Transition & Diversion (NHTD) and Traumatic Brain Injury (TBI) waiver programs. Almost all of the PCA/CDPAP clients required to enroll in MLTC, per Medicaid Redesign Initiatives, have transitioned to a Plan.

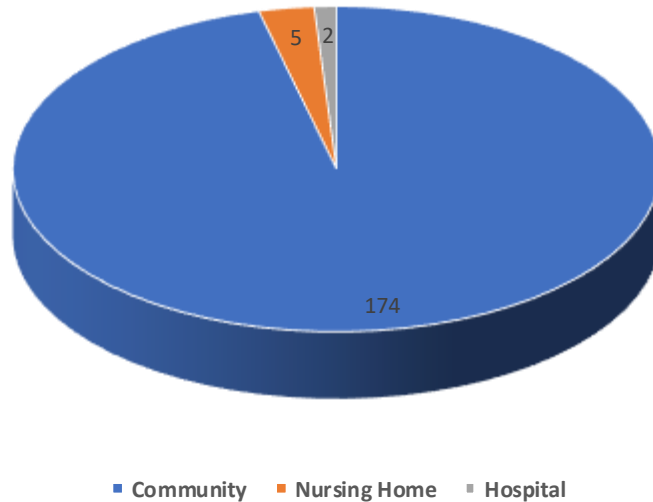
All CASA nurses are certified to complete the PRI and Screen for Nursing Home Placement. Our nurses may also assess clients for other alternative living options, such as the Foster Family Care Demonstration Program. Whatever the need CASA will respond with suggestions and recommendations, giving the client and their family, the information they need to make the best decision.

2022 CASA End-of-Year Caseload Report

	2021	2022
Traditional Personal Care Aide Program	48	50
Shared Aide Program	9	5
Consumer Directed Personal Assistance Program	108	117
Foster Family Care Program	27	20
Nursing Home to Community Program	2	1
Nursing Home Transition & Diversion Waiver Program	4	4
Children's Waiver Program	11	10
Private Duty Nursing Program	14	12
Home and Community Based Waiver Program	92	81
Traumatic Brain Injury Waiver Program	7	9
CASA Case Management Only	49	10*

*Due to the implementation of NYIA, program enrollments must be recorded once services are authorized, rather than once services begin, resulting in a lower number of Case Management Only cases.

2022 CASA Incoming Referrals



2022 - CASA Clients Transitioned to Managed Care (MCO or MLTC)

Managed Company	Client Numbers
Fidelis MLTC	5
I-Circle MLTC	4
Nascentia MLTC	3
CDPHP MCO	1
Excellus MCO	1
Fidelis MCO	0
UHC MCO	0
TOTAL	14

PCA	3
Shared Aide	3
CDPAP	8
Case Management	0
TOTAL	14

Broome County CASA 2022 Visits Made by Staff

Initial Visits	161
Reassessment Visits	300*
Community Follow-up Visits	139
Hospital Follow-up Visits	70-mostly remote
Nursing Home Follow-up Visits	120-mostly remote
Total	790
UAS-NY Assessments Completed	240

*Per NYS Directives effective November 8, 2021, the requirement to complete routine reassessments every 6 months was changed to be done on an annual basis.

Hospital and Nursing Home Follow-up Visits were done mostly remotely due to COVID-19 restrictions on visitation; however, some visits were made in person as facilities allowed.



Social Services

CENTRAL INTAKE AND ADULT PROTECTIVE SERVICES

Referrals to Central Intake are accepted when a child or children are identified as being at immediate or imminent risk of placement in foster care. Caseworkers from Central Intake will assess the household and the risk of placement. If eligible for Mandated Preventive Services, caseworkers will make referrals to programs provided by contract agencies.

Referrals to Adults Protective Services are accepted for adults who are in danger of harm through their own actions or the actions of others, and who have no one willing and able to help them responsibly. Caseworkers from Adult Protective Services assess the adult’s situation and provide assistance and referral for services provided by community-based agencies or contract agencies.

Services and accomplishments in 2022 included:

- Answered **1,631** Intake line calls.
- Received and logged in **558** Adult Protective Service referrals.
- Assigned referrals for **147** Assessments.
- Assigned **32** Central Intake calls (**6** CI Preventive referrals, **4** ICPCs, **22** Home Study investigations and **0** Runaway Homeless Youth referrals).
- Broome County filed **5** guardianship petitions. The petitions were accepted.
- Broome County DSS Commissioner was appointed guardian for **16** new individuals.
- The Broome County DSS Commissioner served as guardian for **49** individuals.
- In addition to the Intake Line calls the APS/CI Unit received and made **6,127** phone calls, reviewed **4,613** records and participated in **29** case consultations.

	2021	2022
Central Intake Referrals Assigned	54	32

	2021	2022
PSA Referrals	585	558
PSA Intake		
Adult Abuse	65	61
Self-Neglect	148	102
Chronic MI Untreated	131	132
Guardianships	42	49

FAMILIES FIRST

The Families First program offers a strength-based, family focused approach to providing support and assistance to families that are at risk of having their children placed outside of the home. In-home therapists work intensively with the family (minimally 2-3 times per week) providing a myriad of concrete and support services in an effort to help them resolve the presenting crisis and make positive changes, and to help parents establish a safe and nurturing environment for their children. The program is available 24 hours a day, seven days a week.

Services and accomplishments in 2022 included:

- Served 64 families including 141 children at risk of placement.
 - Anger Management for Parents classes were held twice last year with 35 people graduating.
 - Achieved a Satisfaction rating of 97.5% **from families enrolled in the program (based on 39 completed surveys) 1 negative review
 - Achieved a 97.2% prevention of placement rate for families served in 2022 (137 of 141 children).
 - Achieved an overall prevention of placement rate of 96.5% for families based on follow-ups at 3-month, 6-month, and 12-month and 24-month post closure. (411/426). *
- * One child recommended for placement during active FF intervention but recommendation not followed – later placed. One child placed on JD charges after FF closed case.
- * The unit was functioning at below optimal staff numbers, for over 10 months.

	2020	2021	2022
Number of Families Served	58	59	64

JUVENILE SERVICES

The Juvenile Services Unit strives to divert Person In Need of Supervision (PINS) cases from Family Court and subsequent DSS custody and placement in a group home or institutional care. A parent, school, agency (such as DSS) or police may file a referral for PINS Diversion services. PINS Diversion services include, an intake conference, assessment, referrals to services, home and school visits, and communication and collaboration with parents, schools and providers.

Broome County Probation had provided this service until December 1, 2014 when it was transferred back to DSS to operate.

Services and accomplishments in 2022 included:

- There were **239** calls from individuals interested in obtaining information pertaining to PINS Diversion eligibility and services
- **107** PINS diversion referrals were received including: **102** by parents and **5** by schools
- **39** Individuals attended the PINS Diversion Orientation for Parents/Guardians.
- **45** Cases were withdrawn or diverted from going to Court including: **45** cases diverted/withdrawn prior to the PINS Diversion referral being opened, and an additional **0** assigned PINS Diversion cases successfully diverted/ withdrawn from going to Family Court
- **40** PINS Diversion referrals were assigned
- **40** children were served in PINS Diversion Services (**45** serviced Pre-PINS-not included in #)

	2019	2020	2021	2022
PINS Diversion Referrals	66	23	41	40



FAMILY SERVICES

Family Services units work with families with children in (or at risk of) foster care placement, and children in need of adoptive placement. The primary goal of casework with children is to help the child achieve permanency; or to prevent foster care by addressing problems that place the child at risk of placement.

The following is a 2-year comparison of key activities regarding children who have been placed in foster care:

	2021	2022
Children Placed - all levels of care	126	116
Children discharged - all levels of care	152	161
Children freed for adoption	38	39
Children in pre-adoptive homes	28	48
Adoptions finalized	12	30
Children in foster homes (12/31)	254	262
Children in institutions (12/31)	14	19
Children in group homes (12/31)	30	11
Children in all levels of care	299	306



CHILD PROTECTIVE SERVICES

Child Protective Services is responsible for receiving and investigating all reports of child abuse and neglect. In addition, CPS must, when appropriate, provide, arrange for, or monitor the provision of services necessary to ensure and protect the child's welfare and to preserve and stabilize family life whenever possible. When families are unable or unwilling to accept, or use supportive and rehabilitative services, CPS has an obligation to initiate Family Court proceedings to protect the child. CPS must be able to receive and investigate reports on a 24- hour a day, seven-day per week basis. CPS has four basic program areas. These are (1) Intake/Investigation; (2) Undercare Services; (3) Monitoring; and (4) Emergency Coverage. Undercare Services are provided by the local district's Family Service Units.

See the three-year comparison below:

	2020	2021	2022
Abuse Reports	198	216	261
Neglect Reports	3,788	3,773	3,633
TOTAL	3,986	3,989	3,894
Sexual Abuse Reports	117	205	238
New Family Court Petitions	64	88	76
1034 Investigations	102	430	394
Assist Other Counties in SCR Investigations	395	437	406

PURCHASE OF SERVICE PROGRAMS

In order to fulfill our mandate to provide essential services to children, families, and vulnerable adults, the Department purchases services from numerous community agencies. The purpose of these services is to improve family functioning, address risk and safety issues, and to reduce the number of children in out-of-home care, these services are described in detail below:

CATHOLIC CHARITIES OF BROOME COUNTY

Functional Family Therapy (FFT)

FFT is designed to offer home-based family therapy services to families. The program follows the FFT model which is an outcome-driven, evidenced-based prevention/intervention model for youth who have demonstrated the entire range of maladaptive, acting out behavior and related syndromes. While FFT targets youths ages 11-18, younger siblings of referred adolescents often become part of the intervention process. Interventions range from, on average from 8-12 one-hour sessions for mild cases and up to 30 sessions of direct service for more difficult situations.

Protective Services for Adults (PSA)

PSA is a service for individuals 18 and older who are physically or mentally impaired and unable to meet their essential needs with no one available to assist them responsibly. The program provides protection from actual or threats of harm, neglect or hazardous conditions caused by the action or inaction of themselves or others

Representative Payee

This service may be provided in conjunction with or separately from PSA to eligible individuals 18 years and older who, because of physical or mental impairment, are unable to manage their own finance when the source of income is Social Security

Sharing Hope and Inspiring New Energy (SHINE)

SHINE provides intensive case management for families who have youth involved in the Juvenile Justice system. The focus is to prevent detention and foster care placements, decrease the length of stay for youth that are placed out of their home, and prevent higher levels of placement.

CHILDREN'S HOME OF WYOMING CONFERENCE

Children's Home Preventive Services Program (CHPS)

CHPS provides family focused and child-centered preventive services to families of children at risk of foster care placement due to abuse or neglect. Intensive and comprehensive services are provided to improve parent-child interaction, promote self-sufficiency, mitigate risk and safety concerns, and preserve the family unit.

**The program was dissolved as of 12/31/22. A review of preventive services programs is currently being conducted.*

Therapeutic After-School Program (TASP)

TASP is an after-school daily activity-based program for identified at-risk Broome County children who have shown school, home and/or community adjustment difficulties. This intensive program provides clinical, educational, recreational, and psychological services to children. Both parents and children will be involved in the development of a treatment plan. Counseling sessions are required of parents twice monthly and youth weekly. The program operates on all school attendance

days during the school year, 4 days per week, except for legal holidays. It also provides summer programming for youth. TASP provides the children with transportation and dinner.

Youth Empowerment and Support for Juvenile Justice (YES JJ) Program

YES JJ is an intensive, strength-based, youth-focused, trauma-informed program designed to provide a combination of family engagement, community support, and youth mentoring opportunities.

CRIME VICTIM'S ASSISTANCE CENTER

Child Advocacy Center (CAC)

The CAC program provides coordination of services such as, victim advocacy, crisis intervention, and case management for child abuse/neglect victims and the non-offending family members. The CAC referral process permits sharing of appropriate information regarding the disclosure, eliminating the need for repeated interviewing of child victims, and reducing further trauma to the child. The program also educates local agencies and providers in the awareness and identification of child sexual abuse.

FAMILY AND CHILDREN'S COUNSELING SERVICE

The Journey Project

The Journey Project provides a specialized comprehensive assessment of the impact of sexual abuse on the child victim and family members as referred by the Department of Social Services (DSS) and subsequently develops a treatment plan based on identified needs and strengths. Individual, dyadic, family and group treatment modalities are made available within a maximum treatment duration of one year. Additionally, education and consultation are provided to the DSS and larger community agencies.

LOURDES

Parents and Children Together (ImPACT)

ImPACT develops and provides home visiting and Individual Family Support plans for each family. The plans will be driven by desired outcomes as determined by the family, the Broome County DSS caseworker and the home visiting team. Family and Fatherhood Advocates work with families from pregnancy until the child reaches the age of five. They work with families using an evidence-based model on enhancing the parent-child relationship, healthy childhood growth and development, and in developing strong family support systems.

Mothers and Babies Perinatal Network

Permanency Support Services

Permanency Support Services program is designed to provide parents whose young children have been placed in foster care with 1-on-1 mentoring where they work on additional supports, goals, parent education, and life skills that may help expedite their reunification with their children. Also, staff and caseworkers work together to schedule supervised visitation and provide a positive, healthy experience for the parents and the children.

RISE

Non-Residential Services for Victims of Domestic Violence

This service provides information, referrals, advocacy, counseling, education and outreach services and a twenty-four-hour hotline for victims of domestic violence. The program provides help with public entitlement programs, relocation and budgeting assistance, and some assistance with household furnishings.

YWCA

The Bridge

The Bridge is a residential program for women with children under age five, purposed to provide a safe, secure, sober environment for women recovering from alcohol and substance use disorders and their dependent children. The program provides women with case management services, parenting classes, support and trauma treatment, addiction education and relapse prevention, and group and individual therapy while in a highly structured recovery-oriented community. The Bridge served an average of five unique individuals per quarter.

OFFICE FOR AGING

Elder Abuse Outreach Program

The Elder Abuse Outreach Program has two main goals. One is to provide early intervention to clients through case assistance and thereby prevent a referral to Protective Services for Adults (PSA). The other goal is to identify elders whose risk of abuse, neglect and/or exploitation is beyond the intervention capabilities of Office for Aging staff and, therefore refer such cases to PSA for consultation, review, and/or investigation.

PURCHASE OF SERVICE PROGRAMS

Program	Provider	Total Served for 2022	2022 Amount
Functional Family Therapy (FFT)	Catholic Charities of Broome County	142	\$324,346
Protective Services for Adults (PSA)	Catholic Charities of Broome County	349	\$569,885
Representative Payee	Catholic Charities of Broome County	859	\$97,810
Sharing Hope and Inspiring New Energy (SHINE)	Catholic Charities of Broome County	133	\$156,919
Children's Home Preventive Services Program (CHPS)	Children's Home of Wyoming Conference	202	\$554,174
Therapeutic After-School Program (TASP)	Children's Home of Wyoming Conference	408	\$624,523
Youth Empowerment and Support for Juvenile Justice (YES JJ Program)	Children's Home of Wyoming Conference	34	\$401,500
Child Advocacy Center (CAC)	Crime Victim's Assistance Center	325	\$15,679
The Journey Project	Family Counseling Services	580	\$378,000
Parents and Children Together (ImPACT)	Lourdes	350	\$186,534
Permanency Support Services	Mothers and Babies Perinatal Network	532	\$60,000
Non-Residential Services for Victims of Domestic Violence	Rise	2403	\$86,739
The Bridge	YWCA	46	\$131,579
Elder Abuse Outreach	Broome County Office for Aging	214	\$112,624
Total		6577	\$3,700,312

BROOME COUNTY PERFORMANCE MANAGEMENT

Coordinated Care Services, Inc. (CCSI)

The Broome County Department of Social Services contracts with Coordinated Care Services, Inc. (CCSI) to monitor the performance of contracted preventive services programs for children and families. In addition, CCSI provides technical assistance to contract agencies to support ongoing quality improvement, ensures the delivery of quality services and facilitate performance improvement activities.



The Coordinated Care Services, Inc. (CCSI) team offers expertise and specialized support in the areas of [Project and Program Management](#), [Service Contracts](#), [Technical Assistance](#) and [Financial and Contract Management](#). As a trusted leader in the areas above, CCSI holds contracts with many county and state government entities in New York State.

BROOME COUNTY FAMILY VIOLENCE PREVENTION COUNCIL

The Family Violence Prevention Council is a forum to address the incidence and effects of family violence in Broome County sponsored by the Broome County Executive and Legislature. The mission of the Council is to reduce the incidence and severity of family violence in all its forms; child abuse, domestic abuse and elder abuse. The Council consists of 40 representatives from the community that volunteer their time to work collaboratively on issues of family violence prevention. Through the work of various Council committees, the Council meets its functions of: Interagency Coordination, Community Education, Professional Education, Advocacy and Program Development. The office coordinates numerous community conferences to ensure relevant and affordable professional development. The office also has a library of resources on child abuse, domestic abuse, and elder abuse and can provide various types of training on issues of family violence. Council coordinator and part time clerical staff are employed by the Department of Social Services. For information about the Council and preventing family violence please visit its website: www.gobroomecounty.com/fvpc. A copy of the Family Violence Prevention Council Annual Report can be obtained by calling the Council office at 607-778-2153.



Support Services

SERVICES SYSTEMS UNIT

The Services Systems Unit assures proper authorization, claiming and reimbursement for the Services Division of the Department. This Unit provides data entry services for payment of foster care, adoption subsidy, institutions and purchase of service providers.

Eligibility determinations on all cases and required referrals to child support, school districts and third-party health insurance are done through this unit. In 2022, there were 69 foster care eligibility determinations for 111 children compared to 100 in 2021; of these, 85 were Title IV-E determinations, as compared to 69 Title IV-E determinations in 2021.

Additionally, the Services Systems Unit opened 146 Services cases in 2022 and 236 other applications for Adult Protective Services, DV applications, ICPC cases, Title XX payment, Adoption Subsidy cases and cases for children that have been freed for adoption.

The Services Systems unit must also authorize and track expenditures for Division for Youth and Special Education placements to assure the department receives proper reimbursement.

	2021	2022
Services Systems Transactions	22,949	23,221

WELFARE MANAGEMENT SYSTEM

The Welfare Management System is an individually oriented Eligibility file of all persons receiving Temporary Assistance, Medical Assistance, Food Stamps, Home Energy Assistance and Social Services in New York State. It is used to manage Social Services programs across all counties in New York State.

The WMS Coordinator supervises the Data Entry Unit and oversees all computer and systems activities for the Department. This includes responsibility for maintaining and upgrading the necessary hardware and software integrating both State and County systems.

	2021	2022
Authorizations	291,837	313,534



MASTER CONTROL

Master Control is the record custodian for active, auxiliary, and closed Public Assistance, SNAP and Medical Assistance Cases. All new case numbers are processed in this unit. Staff is responsible for the finger imaging of all mandated Temporary Assistance Programs' applicants and recipients, averaging 371 for January, February, and March. Effective January 15th, 2020 Finger Imaging is no longer required. March 2020 was the last month finger imaging was performed. Other duties include staffing the reception desk, issuing benefit cards (averaging 165 per month). In November of 2019 we implemented procedure changes which allow issuance of temporary cards only when emergency SNAP benefits are issued or other regulatorily allowed instances, such as in an emergency. Master Control houses two (2) document scanning stations, one staffed fulltime and the other as staffing allows.

Requisitioning, distributing, recycling and inventory control of office supplies for staff also fall under the responsibility of Master Control. State forms and publications are ordered and distributed by this unit. The main line to the agency went to an automated contact center on May 8th, 2018 resulting in the reduction in switchboard operator calls received. Total received through the Contact Center added to the report.

	2021	2022
Case Numbers Issued	3,303	3,754
Clients Finger Imaged (TA)	0	0
Contact Center Calls Handled	96,968	30,756



Enforcement

LEGAL UNIT

The function of the Legal Unit is to represent the Department effectively in court and administrative hearings, and to advise and furnish legal services in support of the Department's programs. Major activities for the Legal Unit for 2022 were:

Court Appearances

	2021	2022
Child Welfare	1,753	1649
Child Support	1,609	1373
Total	3,362	3,022

Monetary Recoveries

	2021	2022
Child Support Recoveries*	\$2,320,266.54	\$1,855,344.48
Lien Recoveries (Estates, Injury Claims, Overpayments, MA Real Property, Mortgages)	\$1,067,809.36	\$1,665,046.06
Total Monetary Recoveries	\$4,439,395.26	\$3,520,390.54

* Joint effort with Child Support Enforcement Unit reflects declining public assistance caseload.

Child Welfare

	2021	2022
Child Abuse/Neglect New Children Receiving Protection	162	146
Foster Children Having Legal Proceedings Commenced to Free for Adoption	44	46

Protective Services for Adults

	2021	2022
Guardianships	18	26

CHILD SUPPORT ENFORCEMENT AND COLLECTION

The Child Support Program, which includes the Child Support Enforcement Unit (CSEU) and the Support Collection Unit (SCU), are responsible for establishing and enforcing support orders against legally responsible relatives, and on behalf of public assistance applicants/recipients, as well as non-applicant/recipient individuals who make an application for Child Support Services.

These units are also responsible for establishment of paternity for all children born out of wedlock for these applicants as necessary. The CSEU also has a responsibility to secure a court order for Third Party Insurance on behalf of all children in receipt of Public Assistance and Medicaid only benefits. Additionally, the SCU has primary responsibility to collect, monitor and enforce all support as ordered and made payable through it by any court of competent jurisdiction.

The Support Collection Unit (SCU) has the local administrative responsibility for monitoring, enforcing and distributing support payments to petitioners within Broome County and throughout the United States.

Child Support Collections	2021	2022
Family Assistance	\$1,476,104.80	\$ 1,226,275.11
Other (Safety Net Assistance, Child Welfare Medical, etc.)	\$844,161.74	\$ 629,069.37
Total Social Services Collections	\$2,320,266.54	\$ 1,855,344.48
Total General Public Collections	\$14,467,726.15	\$15,345,669.98
Total Automated Support Collection Unit Collections	\$16,787,992.69	\$17,201,014.46
Federal Incentive on Aid to Dependent Children Support Payments*	\$209,976.00**	\$ 89,796***
Tax Offset (Federal and NYS)	\$1,319,973.16	\$ 1,233,971.35

*In 1990, the State Department of Social Services began taking a percentage of this incentive as an administrative fee.

** \$117,884 Adjustment 2021 FFY 19

*** Adjustment FFY 20 incentives claimed in 2022 \$ 0. (Adjustment has not yet been received so it will not be claimed until 2023. The amount when claimed will be \$ 116,443.00)



	2021	2022
Paternity Established by Court Order	25	33
Agency Acknowledgments	0	2

Administrative Services

The Division of Administrative Services is responsible for the supervision and coordination of the fiscal and operating functions that are supportive of the agency's operation.

ACCOUNTING

Accounting is responsible for the fiscal operation of the Department and for preparing and filing all pertinent reports and claims for reimbursement as required by the State and Federal government. Accounting is responsible for issuing all benefits to eligible clients. In addition to issuing benefits, it also audits and issues checks relative to provider claims, and is responsible for the Cash Management System (CAMS). This system is used for receipt of repayments and recoveries to the Agency.

Other tasks Accounting completes are the reconciliation of check issuance and PeopleSoft reports, check disbursements and reconciliation of the Revolving Fund, Petty Cash disbursements as well as various journal entries and voucher payment.

	2021	2022
Authorizations	99,910	106,264
Checks	21,811	24,065
Electronic Benefits	45,715	38,862

	2021	2022
Repayments Processed	3,503	3,218
Value of Repayments	6,830,065	5,905,940

MAINTENANCE OF CLAIMS*	Public Assistance		SNAP	
	2021	2022	2021	2022
Year				
Number of Claims	12,815	13,085	964	1,017
Value of Claims	\$11,075,236	\$11,569,112	\$1,056,571	\$1,267,421

*For open and closed cases

Accounting also processes Interim Assistance Reimbursement claims and ensures accurate accountings and claims are filed with the Social Security Administration in a timely manner.

	2021	2022
Number of Retro SSI Claims	176	145
Amount of Reimbursement Received	\$674,540	\$551,255

RESOURCE UNIT/THIRD PARTY

The Resource Unit coordinates all burials of indigent persons including processing applications and payment.

The Resource Unit also assists all staff in obtaining necessary information concerning client income and assets by sending clearance requests to banks.

In addition, the unit compiles research of benefits issued for the legal unit to establish claims and child support orders. All departmental printing orders are also maintained in the Resource unit.

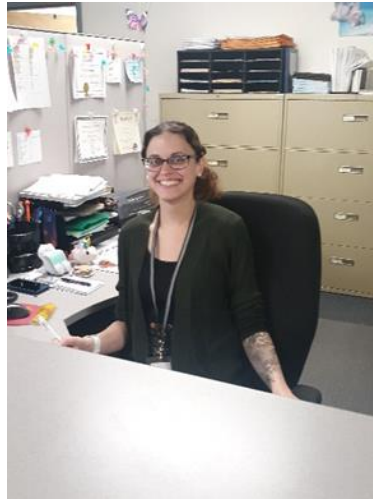
	2021	2022
Number of Burials Arranged	203 (Cost \$398,694)	253 (Cost \$430,140)
Number of Bank Requests	258	334
Number of Legal Claims Research	150	188
Number of Print Requests	199	166

The major responsibility of the Third-Party Health Insurance (TPHI) Unit is to reduce Medicaid expenditures through maximum utilization of other third-party health insurance, including private insurance and Medicare coverage.

	2021	2022
TPHI offset Medicaid	\$53,588,432	\$60,357,261

PERSONNEL

Personnel has the responsibility of coordinating and completing all personnel related functions for the department. Includes the maintenance of each individual employee's personnel file, which includes completing "Employee Change in Status Forms" (step and longevity increments, promotions, leaves of absence, etc.), "Employee Separation Forms", and "New Employee Data Forms". In addition, Personnel monitors all DSS and Personnel policies and practices regarding vacation, sick leave, leave of absences, worker's compensation, completion of annual evaluations and probationary reports. Personnel coordinates Civil Service regulations and procedures with the Broome County Department of Personnel.



	2021	2022
Personnel Data Records	310	429
Position Change Request	28	146

OPERATIONS MANAGEMENT

The Operations Management Unit is primarily responsible for building related issues. These include: safety of the building and its inhabitants, physical environment, parking lot, telephones, courier services, room set-ups and recycling. In addition to building related issues, Operations Management is also responsible for scheduling the use and maintenance of the agency's fleet of vehicles and providing supervision for the Workfare Program participants assisting with related duties.

	2021	2022
Cars in Agency Fleet	27	27
Average Operational Fleet Size	26.2	26.1
Miles Traveled	189,028	257,156
Pieces of Mail Processed	151,755	136,969

Central Administration

Central Administration seeks to maximize the Department’s human, physical and fiscal resources in accomplishing the Department’s mission consistent with State and Federal regulations and to continually improve the quality of services delivered to the citizens of Broome County.

STAFF DEVELOPMENT AND VOLUNTEER SERVICES

Staff Development and Volunteer Services Unit are committed to improving the organization through its employees and to providing services and resources that enable the organization to realize its goals. All divisions of the Department benefit from the full spectrum of training options and support services that the Unit offers. We are results oriented and focus on continuous improvement in the following areas:

Staff Development - to develop all levels of staff in the competencies required to provide quality services to the community.

Staff Development personnel provide job specific training units for all program areas in the Department. In addition, through contracts with Binghamton University and Broome Community College we support employees in degree programs.

	2021	2022
Employees in Degree Programs	5	4

A training sampler for 2022 included:

- *Critical Thinking & Casework Training*
- *Growing a Positive Team*
- *Self Defense in the Field*
- *Growing Future Leaders/Succession Planning*
- *Distinguishing Between Developmental Disabilities, Substance Abuse, and Mental Health Issues and Their Impact on Parenting*

	2021	2022
Units of Job Specific Training (all program areas)	3,559	2,915

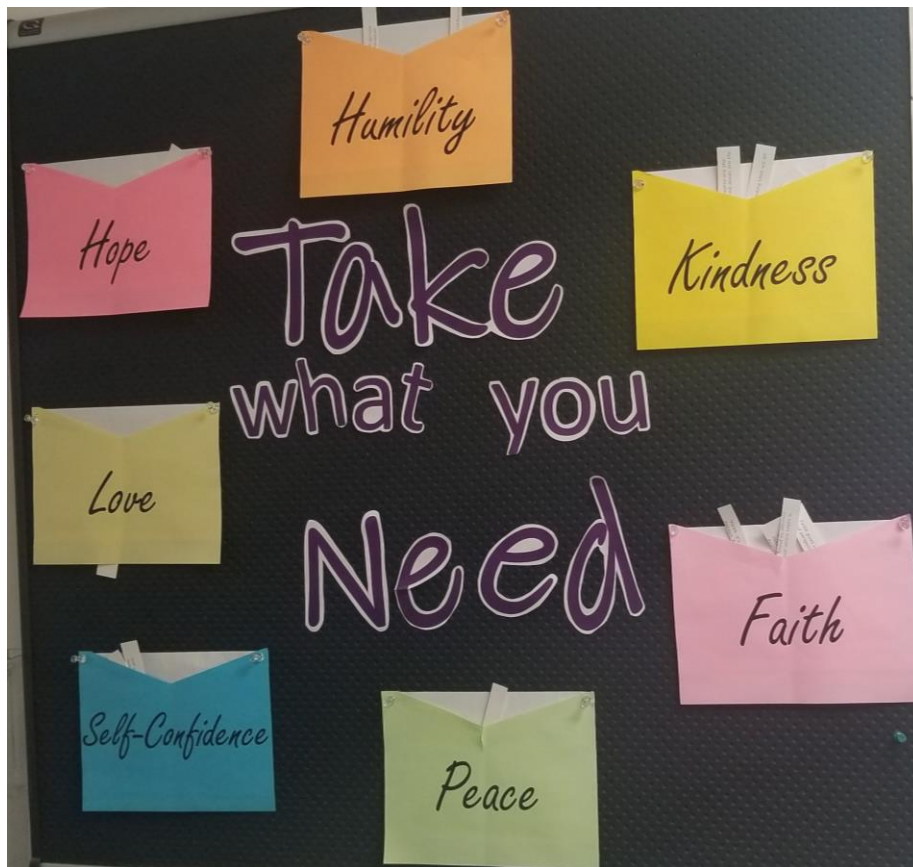
Volunteer Services - to support and supplement the work of the organization through a variety of programs and services that match the needs of the community and the agency to the skills of the volunteer.

	2021	2022
Number of Volunteers / Interns	265	315
Hours of Service	7,027	8,596
Value of Donated Goods	\$9,540	\$13,113

33Volunteers and interns had a positive impact on the organization in 2022. They assisted in the daily operations of the agency by performing such activities as filing income taxes, assisting workers and by providing other clerical related functions.

Broome County DSS hosted a VITA (Volunteer Income Tax Assistance) site again in 2022. The interns and volunteers for the VITA filed 304 income tax returns for families and individuals whose household income was under \$66,000. This income tax site brought over \$458,913 in Federal refunds and over \$94,585 in NY State refunds to individuals and families in Broome County. The Volunteer's office continued its collaboration with the United Way of Broome County. The partnership also continued with the AARP.

In addition, specialized programs provided children the opportunity to attend summer camp in 2022. This year 13 youngsters were able to benefit from campership funds. SUNY Kids resumed in 2022 after an agreement was reached with the bus service provider and Broome County. The SUNY Kids program provided weekly local cultural excursions for children in Broome County. The Holiday Wish Program was able to provide gifts to 251 children and adults; The Agency also hosted a successful back to school supply drive. The Agency was able to host a Community Services Fair in 2022. This fair allowed organizations in the community to come into the Agency and provide information to the DSS workers about the services they provide.



GRANTS

In order to fulfill its mission and augment services to the residents of Broome County, the department applies for and receives a variety of grants. These grants are not a part of the department's operating budget. Instead, the funding for these grants is provided by New York State and/or the Federal Government. Listed below are these grants:

GRANT	2022 GRANT AMOUNT
Adult Protective Services ARPA	\$13,647
Adult Protective Services COVID-19	\$7,633
Binghamton University Bachelor Program	\$35,990
Broome Community College Associate Degree Program	\$30,377
Child Care and Development Block Grant (CCDBG)	\$5,347,853
Child Abuse or Neglect Prevention & Treatment (CAPTA/CARA)	\$64,738
CARES Emergency Solutions Grant	\$440,702
Expansion of Child Care Assistance Program (ECCAP)	\$63,017
Flexible Funds for Family Services (FFFS)	\$391,945
Home Energy Assistance Program (HEAP)*	\$642,322
HEAP ARPA	\$186,868
Homeless Code Blue	\$498,750
Homeless Services Plan	\$3,440
Medicaid Technologies Improvement Grant	\$3,443,341
Redlich Horowitz Foundation Program	\$880
Rental Supplement Program	\$282,177
Safe Harbor	\$43,350
School District Outstation Caseworker (SDOC)	\$463,549
Summer Youth Employment Program	\$420,826
	\$12,381,405
TOTAL	

*An additional \$11,510,946 was paid by New York State on behalf of Broome County.