



2023 PROGRESS REPORT



BROOME COUNTY CORRECTIONAL FACILITY

REENTRY REFORM ADVISORY GROUP

- **First convened in December 2022**
- **Meets monthly to discuss Correctional Facility issues and improvements**
- **Consists of local healthcare, workforce and social service professionals, advocates and previously incarcerated individuals.**

NEW ADMINISTRATOR AND SIGNIFICANT POLICY CHANGES

- **Major Robert Charpinsky hired as Jail Administrator of the Broome County Correctional Facility.**
- **Major Charpinsky oversaw a comprehensive review and update of policies for Use of Force, De-escalation and Duty to Intervene.**



CORRECTIONAL FACILITY STAFFING CRISIS

- Shortage of 38 open positions in January 2023
- Hired Director of Community Engagement and Recruitment, Charles Woody
- Recruited, Trained and Retained 31 new Corrections Officers

\$5,000 SIGN-ON BONUS



Advertisement for Broome County Sheriff's Office featuring a \$5,000 sign-on bonus and a photo of officers. The image includes the Broome County Sheriff's Office seal and the text "BROOME COUNTY SHERIFF'S OFFICE EST. 1806".

BROOME COUNTY SHERIFF'S OFFICE
NOW HIRING
LATERAL TRANSFERS
CORRECTIONS OFFICER POSITIONS AVAILABLE



Advertisement for Broome County Sheriff's Office now hiring lateral transfers. The image includes the Broome County Sheriff's Office seal and the text "BROOME COUNTY SHERIFF'S OFFICE EST. 1806".

FOR MORE INFORMATION:
CALL CHARLES WOODY AT 607-778-3076
EMAIL JOINBCSO@BROOMECOUNTYNY.GOV
OR SCAN THIS QR CODE TO APPLY TODAY

JOIN OUR TEAM



Advertisement for Broome County Sheriff's Office join our team. The image includes the Broome County Sheriff's Office seal and the text "BROOME COUNTY SHERIFF'S OFFICE EST. 1806".

BROOME COUNTY SHERIFF'S OFFICE
NOW HIRING
CORRECTIONS OFFICERS

STARTING SALARY: \$44,812
COMPLETION OF ACADEMY: \$48,435
COMPLETION OF 2ND YEAR: \$51,882
COMPLETION OF 3RD YEAR: \$58,775
COMPLETION OF 4TH YEAR: \$65,668
COMPLETION OF 5TH YEAR: \$73,831

SERVE AND PROTECT OUR COMMUNITY THROUGH A VARIETY OF SPECIALIZED DIVISIONS:

- CLASSIFICATIONS
- FIELD TRAINING
- INVESTIGATIONS
- INSTRUCTOR
- SHERIFF'S EMERGENCY RESPONSE TEAM (SERT)
- AND MANY MORE

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Advertisement for Broome County Sheriff's Office now hiring corrections officers. The image includes the Broome County Sheriff's Office seal and the text "BROOME COUNTY SHERIFF'S OFFICE EST. 1806".

CORRECTIONAL FACILITY STAFFING SOLUTIONS

**Hired the Largest and Most Diverse Class of New Corrections Officers
in the History of the Broome County Sheriff's Office**



EXPANDED VISITATION HOURS

Tripled Weekly Visitation Hours:

- **January 2023 – 15 hours available/week**
- **September 2023 - 47 hours available/week**



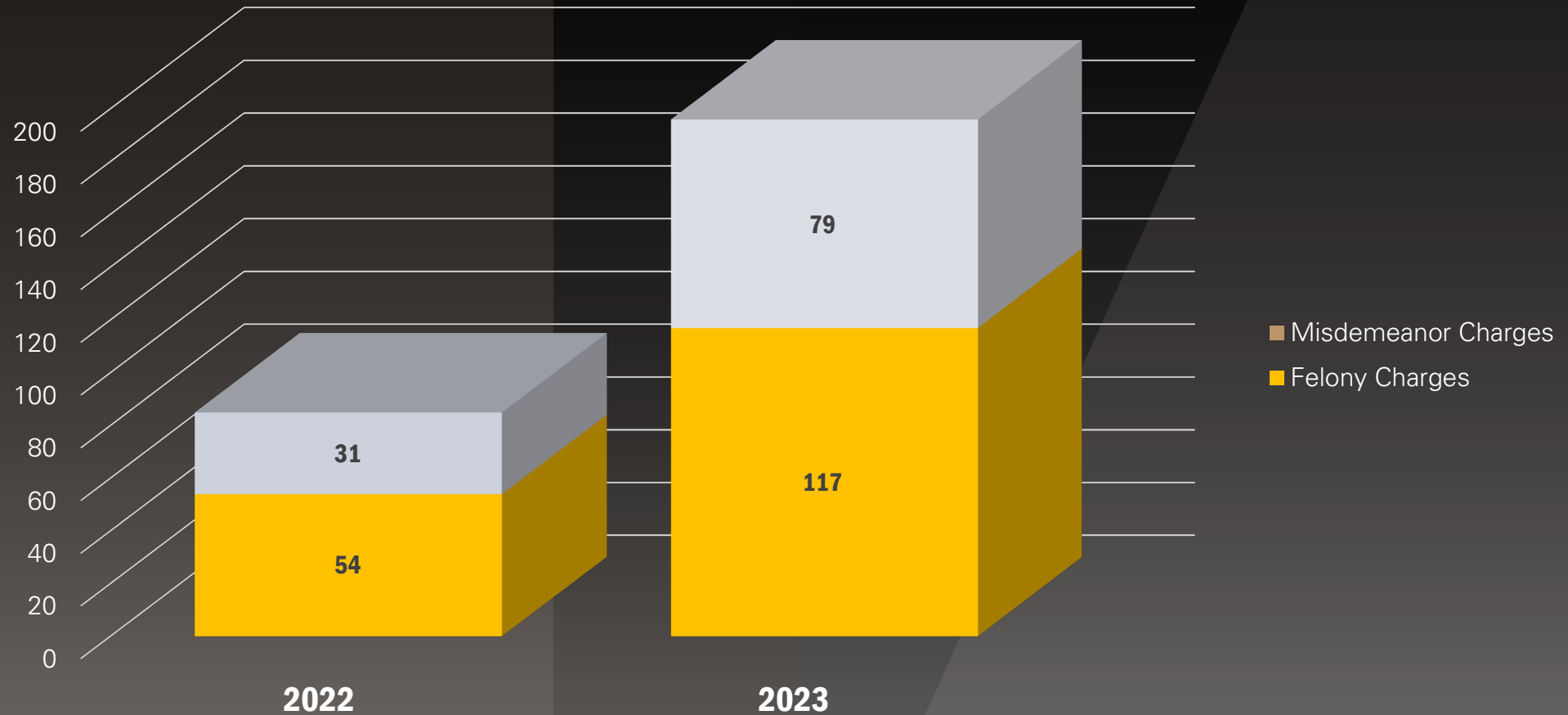
NEW CORRECTIONS CRIMINAL INVESTIGATIONS TEAM



- **2 Full-Time Investigators**
- **Investigations Supervisor**
- **Investigations K-9 Unit**

NEW CORRECTIONS CRIMINAL INVESTIGATIONS TEAM

2022-2023 Criminal Investigations



EXPANSION OF SUPPORT AND EDUCATION PROGRAMS

- **January 2023 – Zero Correctional Facility Programming**
- **Restored and added over 30 hours of weekly programming and services available to incarcerated individuals.**



EXPANSION OF SUPPORT AND EDUCATION PROGRAMS

Program partnerships include the Broome County Council of Churches, Mothers and Babies Perinatal Network, the Addiction Center of Broome County, Rise Domestic Violence Services, Cornell Cooperative Extension Broome County, Inside Out Network, League of Women Voters and more. Programs include, but are not limited to:

- **The interfaith Jail Ministry Program, run by the Broome County Council of Churches provides opportunities for worship, counseling, education, and support for inmates. Offers services and support to ex-offenders returning to community from prison or jail. The program includes religious services for a variety of denominations, including non-denominational services, pastoral visits and interfaith one-on-one meetings.**
- **Relationship Group/Marriage Counseling**
- **Alcoholics Anonymous**
- **Narcotics Anonymous**
- **Mothers and Babies parenting classes, sex education and assistance to incarcerated pregnant mothers**
- **Celebrate Recovery**
- **GED/High School Equivalency Classes**
- **Family Literacy**
- **Gardening and Horticulture**

NEW CORRECTIONAL FACILITY GARDEN



- **Maintained by incarcerated “trustees” under supervision and direction of master gardeners from Cornell Cooperative Extension**



- **Over a dozen baskets of tomatoes, lettuce, peppers, zucchini and more donated to CHOW Food Pantry in 2023.**

INTRODUCED NEW DIGITAL LEARNING INITIATIVE





- **L.E.A.R.N. (Life Skills, Education and Accountability for Reentry Navigation) provides over 60 hours of education, self improvement and workforce development training on each inmate's tablet.**
- **Inmates have access to courses during daytimes hours and throughout the night,**
- **In the process of adding over 10,000 book titles in 2024 to be available on each tablet.**

The screenshot displays a list of digital learning courses on a tablet interface. Each course entry consists of a small image on the left, a 'NOT STARTED' status indicator, the course title, 'No Expiration' and 'CEUs Earned' information, and a 'LAUNCH' button on the right. The courses listed are:

- Interviewing Skills**: No Expiration, CEUs Earned: 0 / 0.1
- Job Applications**: No Expiration, CEUs Earned: 0 / 0.1
- Job Search and Networking**: No Expiration, CEUs Earned: 0 / 0.15
- Managing Stress**: No Expiration, CEUs Earned: 0 / 0.1
- Media and Social Media Best Practices**: No Expiration, CEUs Earned: 0 / 0.03
- Money Basics**: No Expiration, CEUs Earned: 0 / 0.2

INTRODUCED NEW DIGITAL LEARNING INITIATIVE

Since November 2023, over 400 incarcerated individuals have completed over 4,800 individual training courses.

 <p>COVER LETTER</p> <p>NOT STARTED</p> <p>Cover Letters</p> <p>No Expiration CEUs Earned: 0 / 0.1</p> <p>LAUNCH</p>	 <p>NOT STARTED</p> <p>Critical Thinking and Decision-Making</p> <p>No Expiration CEUs Earned: 0 / 0.1</p> <p>LAUNCH</p>
 <p>NOT STARTED</p> <p>Domestic Abuse</p> <p>No Expiration CEUs Earned: 0 / 0.05</p>	 <p>NOT STARTED</p> <p>Drug-Free Workplace</p> <p>No Expiration CEUs Earned: 0 / 0.05</p>

Broome County Sheriff's L.E.A.R.N. Program

Life skills, Education and Accountability for Reentry Navigation

The Broome County Sheriff's Correctional Facility is proud to announce the new LEARN (Life skills, Education and Accountability for Reentry Navigation), which provides over 50 hours of education, self-improvement and workforce development training available on your tablet.

The LEARN Program's goal is to provide all individuals who find themselves incarcerated with more opportunities to learn, develop and help better prepare themselves to return to the community. The Broome County Sheriff's Office encourages you to take advantage of this opportunity.

You will have access to courses during daytime hours and throughout the night.

In addition to required LEARN Program courses, over 100 hours of additional education, self-improvement and workforce skills development courses are also available in the Course Catalog.

How to access the LEARN Program and start taking courses.

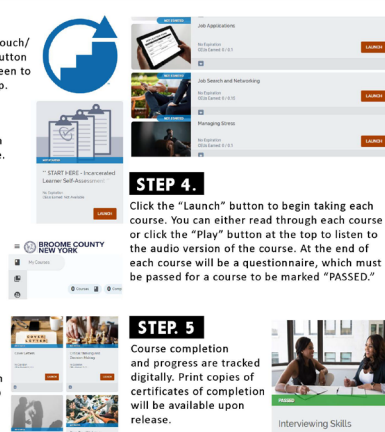
STEP 1. Log in to your tablet and touch/ click the "Cypherworks" button on the top left of your screen to open the Cypherworks App.

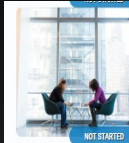
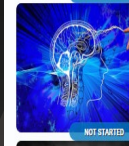
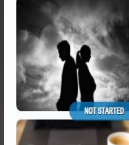
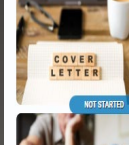
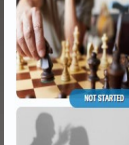

STEP 2. Complete the Introduction Assessment Questionnaire.

STEP 3. After Completing the Introduction Assessment Questionnaire, all LEARN Program courses will become available through the Cypherworks App.

STEP 4. Click the "Launch" button to begin taking each course. You can either read through each course or click the "Play" button at the top to listen to the audio version of the course. At the end of each course will be a questionnaire, which must be passed for a course to be marked "PASSED."

STEP 5. Course completion and progress are tracked digitally. Print copies of certificates of completion will be available upon release.



 <p>NOT STARTED</p>	<p>Basic Computer Skills</p> <p>No Expiration CEUs Earned: 0 / 0.15</p> <p>LAUNCH</p>
 <p>NOT STARTED</p>	<p>Cognitive Awareness</p> <p>No Expiration CEUs Earned: 0 / 0.1</p> <p>LAUNCH</p>
 <p>NOT STARTED</p>	<p>Contentious Relationships</p> <p>No Expiration CEUs Earned: 0 / 0.15</p> <p>LAUNCH</p>
 <p>NOT STARTED</p>	<p>Cover Letters</p> <p>No Expiration CEUs Earned: 0 / 0.1</p> <p>LAUNCH</p>
 <p>NOT STARTED</p>	<p>Critical Thinking and Decision-Making</p> <p>No Expiration CEUs Earned: 0 / 0.1</p> <p>LAUNCH</p>
 <p>NOT STARTED</p>	<p>Domestic Abuse</p> <p>No Expiration CEUs Earned: 0 / 0.2</p> <p>LAUNCH</p>

HOLDING MEDICAL, MENTAL HEALTH AND SUBSTANCE USE DISORDER TREATMENT PROVIDERS ACCOUNTABLE

- **Comprehensive Audit found over \$257,874 in overpayments and contracted service disparities.**
- **Provider agreed to meet the staffing and service requirements listed in the contract and repay the outstanding \$257,874 via credited deductions in its monthly invoices over a 12-month period in 2024.**



ENSURING INMATES RECEIVE THE MEDICALLY ASSISTED TREATMENT (MAT) THEY NEED



- **Commissioned Audit of Medical Services to assess and analyze the needs of the inmate population, requirements of state regulations and compare them to services currently provided by contracted medical providers.**
- **Weekly medical treatment meetings with Command Staff and Medical, Mental Health and SUD treatment providers to review cases and resolve issues.**
- **Added a new Forensic Services Program Coordinator to examine workflows, barriers to treatment both during incarceration and at time of release, identifying highest needs and where resources must be allocated.**

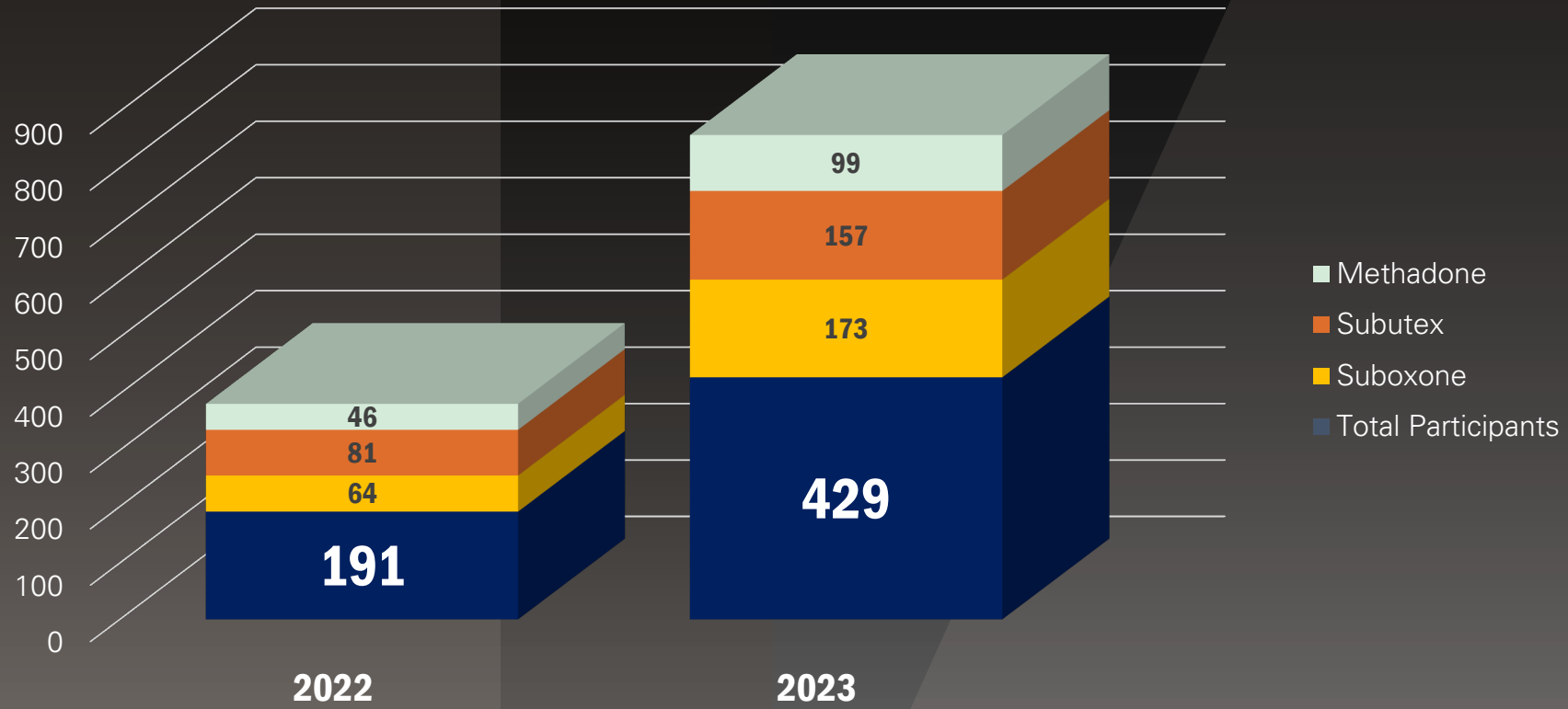
ENSURING INMATES RECEIVE THE MEDICALLY ASSISTED TREATMENT (MAT) THEY NEED

- **Any inmate entering the facility seeking MAT can receive it.**
- **After incarceration, inmates are reassessed to ensure those who initially refused treatment have another chance to enter the program.**
- **Provider is working to hire additional staff to perform regular assessments for inmates for changes to current prescription or late entry into the MAT program.**
- **Before every discharge, scheduled or not, all inmates are assessed and connected to the appropriate continuity of MAT care before leaving the facility.**



ENSURING INMATES RECEIVE THE MEDICALLY ASSISTED TREATMENT (MAT) THEY NEED

2022-2023 MAT Participation



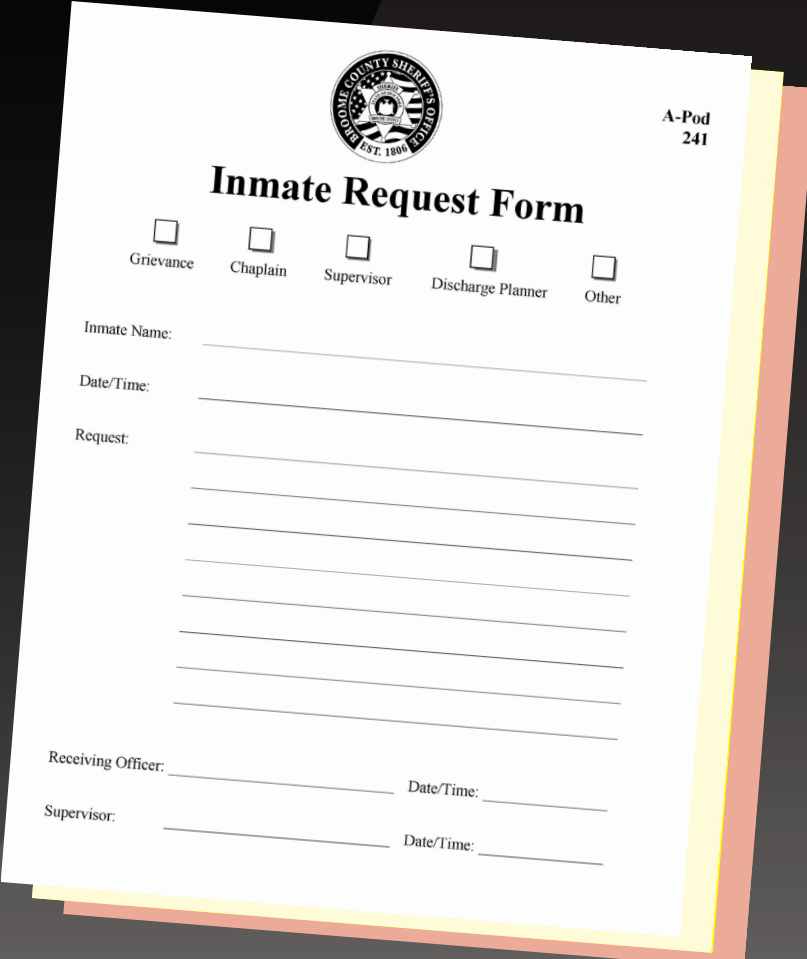
IMPROVING FOOD QUALITY



- **Worked to address longstanding issue of food quality provided at the Correctional Facility by renegotiating Broome County's contract with the Correctional Facility food service provider.**
- **New contract substantially improves the quality of food for both incarcerated individuals and corrections staff while remaining consistent with the NYS Commission on Corrections Nutritional Standards.**

REFORMING THE INMATE REQUEST AND GRIEVANCE SYSTEM

- **Three levels of oversight added to Inmate Requests and Grievances.**
- **Added new position of Grievance Supervisor.**
- **All requests are now reviewed by Receiving Officer, Supervisor and Command Staff to ensure accountability.**



The image shows a document titled "Inmate Request Form" from the Boone County Sheriff's Office. The form includes a header with the office's seal and the text "A-Pod 241". Below the title, there are five checkboxes for "Grievance", "Chaplain", "Supervisor", "Discharge Planner", and "Other". The form contains several lines for "Inmate Name:", "Date/Time:", and "Request:". At the bottom, there are fields for "Receiving Officer:" and "Supervisor:", each followed by a "Date/Time:" field.

BOONE COUNTY SHERIFF'S OFFICE
EST. 1800

A-Pod
241

Inmate Request Form

Grievance Chaplain Supervisor Discharge Planner Other

Inmate Name: _____

Date/Time: _____

Request: _____

Receiving Officer: _____ Date/Time: _____

Supervisor: _____ Date/Time: _____

OTHER FIRST YEAR IMPROVEMENTS

- **Better access to hygiene products and clean underwear.**
- **Pull-up bar added to pods for fitness and recreation.**



OTHER FIRST YEAR IMPROVEMENTS



REFOCUSING ON SUCCESSFUL REENTRY NAVIGATION



- **All discharged inmates provided with Sheriff IDs as needed to help with access to healthcare and social services.**
- **Hired a full time Discharge Planner whose sole responsibility is connecting each soon-to-be released incarcerated individual with the services and support they need before they exit our facility so they can make a more successful transition as they reenter the community.**

REFOCUSING ON SUCCESSFUL REENTRY NAVIGATION

- **Forensic Services Program Coordinator performing comprehensive assessment on critical times and essential needs for discharged inmates.**
- **Assists Discharge Planner by coordinating with outside agencies to ensure access to housing, transportation and healthcare for formerly incarcerated upon release.**
- **Ensuring that unscheduled releases have access to food, clothes and other immediate needs.**



CONTINUING TO MAKE IMPROVEMENTS IN 2024

- **Partnering with the Addiction Center of Broome County to assist with Substance Use Disorder treatment in the Correctional Facility.**
- **Expanding Partnership with Southern Tier AIDS Program, utilizing Opioid Settlement Funds to hire an additional Discharge Planner.**
- **Will begin tracking success and recidivism connected to Reentry Program in 2024.**

CONTINUING TO MAKE IMPROVEMENTS IN 2024

- **Implementing a new Gang Intelligence Unit to monitor gang activity within the facility, share intelligence and coordinate with regional law enforcement partners.**
- **Adding Commissary Vending Machines to every housing unit.**
- **Completing a facility-wide security camera upgrade for increased safety and security for both the incarcerated and corrections staff.**

CONTINUING TO MAKE IMPROVEMENTS IN 2024



- **Adding 50 new body cameras to Corrections division, effectively tripling the number of body cameras in use for increased transparency and accountability.**
- **Every SERT Team member will have a camera for when they just intervene in individual cells.**
- **Each camera will have a license to better track and ensure security of body camera footage.**

CHANGING THE CULTURE

