

III. Problems and Issues in the Community

A. Profile of Community Resources

The following community resources present a fairly comprehensive overview of available services in Broome County that involve some aspect of health. Much of the information was gathered from the United Way's *First Call For Help* Directory, which is a comprehensive community directory of human services in the region. Agencies are presented by name of the service provider, target population served, and a brief description of services provided. This is meant to be descriptive in nature and not necessarily a full picture of all the services each agency provides, nor a listing of all agencies in Broome County, since inclusion in the directory is voluntary.

For an overview of area hospitals, primary care centers, and other community resources related to health, refer to the *Section I D. Access to Care* and *Appendix D: Selected Maps*.

Broome County is known among area providers as a “resource rich” community. There are a large number of health and human service programs and agencies that share a common goal of improving health status of area residents in different ways, yet each has their own specific mission, objectives, and target population. There have been significant efforts at the county level to develop an *integrated planning* approach to services, so that at the county level, department heads in health and human services are aware of where resources are being allocated in the community for specific population groups and problems. An online, web-based process for community agencies to request letters of support from county departments has met with some success, and has streamlined communication in terms of which agencies are applying for grant funds for particular issues. The ultimate goal is to encourage collaboration among community organizations and minimize or eliminate duplication of resources in an effort to maximize shrinking resources.

Broome County ICP represents a customer oriented system for delivering human services that builds on community and individual strengths and relies on standards, best practices, and outcomes that are valid and measurable. It seeks to accomplish this by combining several existing planning processes into a more streamlined and understandable process that guides the allocation and management of resources.

The leadership of several human services departments within Broome County government identified the need to integrate the planning and delivery of human services. They desired a mechanism for coordination and collaboration that would provide comprehensive services and minimize duplication. In order to integrate the planning process at the county level, Broome County's human services departments applied for and received a 5 year grant in 1998 from the NYS Office of Children and Family Services. Although grant funding has ended, the group continues to meet.

Service Provider	Target Population	Services Provided
Action for Older People	Elders	Advocacy, educational resources
Addiction Center of Broome County	Chemically Dependent or Abusive Adults and their Families	Substance abuse treatment, on-site psychiatric services
Alcoholic Anonymous	Alcohol Dependent and Abusing People	Group support and education
All Women's Health Center	Pregnant or Parenting Women	Education, residential housing, pregnancy support services
Alzheimer's Association	Alzheimer's Patients and their Significant Others, Providers	Education, advocacy, support groups, respite services
American Cancer Society	Cancer Patients and their Significant Others, Providers	Educational resources, support services
American Heart Association	Cardiac Patients and their Significant Others, Providers	Educational resources, support services
American Red Cross	General Population, Providers	Educational resources, disaster relief services, shopping service for elderly
Americare	General Population	Licensed home health care agency
Arthritis Foundation	General Population, Providers	Educational resources and referral
Association for Vision Rehabilitation and Employment	People with Visual Disabilities	Educational resources, employment support, referrals, visual rehabilitation
Autism Society of America	Autistic People and their Families	Educational resources, advocacy, public awareness
Berkshire Farm Center and Services for Youth	Children and their Families	Foster care, residential treatment and transitional support services, preventive services, temporary shelter and reunification to runaway and homeless youth and youth at risk for homelessness
Binghamton Area Rainbow Association (BARA)	Gay, Lesbian, Bisexual and Transgendered (GLBT) People	Advocacy for the GLBT community
Binghamton Tri-County HIV Care Network	People Living with HIV/AIDS, Providers, General Population	Community awareness, needs assessment, coordinate services for People living with HIV/AIDS
Binghamton University	Binghamton University Students; Children	Confidential HIV counseling and testing, psychological testing, Learning Disabilities Unit for children; health center for students
Birthright of Binghamton	Women of Childbearing Age	Pregnancy testing, pro-life options and support
Boys and Girls Club of Binghamton	Youth	Smart Moves – drug elimination program, vocational training, education, social development programs
Boys and Girls Club of Western Broome Family Center	General Population (Including Youth)	Youth services, vocational services, exercise programs for People with disabilities
Brain Injury Association of New York State	Brain Injured People and their Families	Education, advocacy and support services for People with brain injury
Broome Community College	General Population	Educational resources, dental clinic

Service Provider	Target Population	Services Provided
Broome County CASA	People in Need of Home Health Care or Residential Facility Placement	Assessment and referral to home health care services and residential facility placement
Broome County Council of Churches	General Population	Food pantries, hospital and jail ministry, nutrition and life skills education
Broome County Health Department	General Population	Assessment, surveillance, monitoring, regulation enforcement of environmental issues, restaurant inspection, communicable disease control, STD clinic, WIC clinics (nutrition program for women, infants, and children), HIV counseling and testing, home visiting for families with young children, oral health program, immunizations, traffic safety program, lead screening, TB clinic, preschool services
Broome County Department of Social Services	Children, Adolescents, Adults and Families	Provision of Social Service programs
Broome County Gang Prevention	Youth aged 7 – 15 years and their Families	Education, awareness and coordination of community programs to deter youth crime
Broome County Mental Health Clinic	Children, Adolescents, Adults and Families	Mental health services, alcohol and substance abuse services, vocational support
Broome County Office of Aging	Elders	Improve and enrich quality of life for elders, nutrition program (Meals on Wheels), home care for non-Medicaid elders via EISEP Program, elder education, transportation
Broome County Traffic Safety Board	Local Law Enforcement Agencies, General Population	Assessment and advocacy concerning traffic safety issues
Broome County Urban League	African American and other Minority and Poor People	Educational resources, advocacy, support services
Broome County Youth Bureau	Youth and their Families	Planning and advocacy for comprehensive services to youth and their families, coordination of services to homeless and runaway youth
Broome Developmental Disabilities Services	People with Developmental Disabilities and their Families	Residential care, outpatient services, High Risk Birth Clinic, educational resources
Broome-Tioga Association for Retarded Citizens	People with Developmental Disabilities and their Families	Day treatment, recreation and support services
Broome-Tioga BOCES	General Population, Providers	Educational resources, services for hearing impaired People, LPN training program, Pregnant and Parenting Teen Program
Caregivers	General Population	Licensed home health care agency
Castle Gardens Senior Living	Elderly and Disabled	Adult care facility
Catholic Charities	Vulnerable Youth and Adults with Mental Illness	Advocacy, community planning, prevention services, residential treatment, outpatient treatment, case management, vocational training, support services
Child Advocacy Center	General Population, Including Providers and Consumers	Prevention of child abuse and neglect
Children and Youth Services Council	At-risk Youth and their Families	Advocacy for program development

Service Provider	Target Population	Services Provided
Citizen Action	General Population	Advocacy for health care coverage
Coalition for Home Health Care of Broome and Tioga	Health and human service providers of elder home care	Ensure cooperation and coordination among providers
Community Options Inc. of the Southern Tier	Disabled People	Residential and employment services
Cornell Cooperative Extension of Broome County	Young Parenting Families at Risk	Educational resources focusing on parenting and nutrition
Crime Victims Assistance Center	Crime Victims and their Families	Direct services for crime victims, community education and prevention for youth at risk of becoming victims.
Diabetes Association of the Southern Tier	Diabetic People, General Population, Providers	Diabetes education, camper scholarships for youth with diabetes
Epilepsy Foundation	Individuals and Families Affected by Epilepsy and Related Neurological Impairments	Educational resources, advocacy and support services
Fairview Recovery Services	People with Chemical Dependency	Assessment, case management, residential treatment, support services
Family and Children's Society	General Population	Adoption services, Adolescent Pregnancy Prevention Program, counseling, home care, sexual abuse programs, supervised visitation, Family Homes for Elderly Program
Family Enrichment Network	Children and Families	Head Start, coordinate childcare services, educational support to childcare providers
Ferre Institute	General Population	Genetic counseling, Lesbian and Gay Family Building Project
First Call for Help-United Way	Providers, General Population	Links consumers with appropriate services
Garden Home for Adults	Adults	Adult care facility
Gentiva	General Population	Certified home health agency services
Good-Shepherd Fairview Home	Elderly and Disabled	Skilled nursing facility, residential apartments, adult care facility
Greater Binghamton Health Center	Children, Adolescents, and Adults with Mental Health Disabilities and their Families	Mental health services, residential care, outpatient treatment, support services
Handicapped Children's Association	Developmentally and Physically Disabled People, Primarily Children and their Families	Diagnostic treatment, audiology services, residential and respite services, speech therapy
Health Care Clinic (Free Clinic)	Adults Without Health Insurance	Primary health care and referrals to social services
Interfaith Coalition on Sexual Identity	General Population	Educational resources, support services
Interim Healthcare of Binghamton, Inc.	General Population	Licensed home health care agency
Ivy Clinic	People with HIV/AIDS	Nutritional counseling and food vouchers

Service Provider	Target Population	Services Provided
Kidney Foundation of Northeast New York	General Population Kidney Patients, Transplant Recipients, Kidney Donors	Educational resources, financial support for patients and donors
Legal Aid	Low-Income People	Assists with counseling, advocacy, legal representation including health care issues
Lourdes Hospital	General Population	Primary, dental and acute hospital care, community health and wellness programs, durable medical equipment, Hospice, rehabilitation, and home care services
Lung Association of Mid-New York, American	People with Lung Disease	Educational resources, referral, smoking cessation programs, summer residential camp for youth ages 7 – 13 with asthma
Mental Health Association	Children and Adults, Homeless People or People at Risk for Homelessness	Mental health counseling, referrals, information, advocacy, education, prevention, counseling and advocacy for homeless people
Metro Interfaith	Elderly and Disabled	Independent residential and enriched living apartments
Mom’s House	Single Parent Students and their Children	Childcare, educational workshops
Mothers and Babies Perinatal Network of South Central NY (M&BPN)	Pregnant and Parenting Women, Women of Childbearing Age, Teens	Reduce incidence of maternal and infant mortality and morbidity, facilitated enrollment
Multiple Sclerosis Association of America	MS Patients and their Families	Educational resources, referral and equipment distribution
Muscular Dystrophy Association	People with Neuromuscular Disease	Educational resources, referral, summer camp for youth aged 6 – 21 years, and support services
Narcotics Anonymous	Narcotic Dependent and Abusing People	Education and support services
Opportunities for Broome, Inc.	Disabled, Disadvantaged and Poor Children and Adults	Advocacy, emergency assistance, Head Start, homeless assistance, support services
Planned Parenthood of South Central NY, Inc.	Youth and Adults	Reproductive health care, educational resources, advocacy
Renaissance Plaza	Elderly and Disabled	Adult care facility
Rivermede Nursing Facility	Elderly and Disabled	Skilled nursing facility
Rural Health Network of South Central NY, Inc.	Rural Governmental Bodies, Health Care Providers, and Community-Based Agencies	Promote universal access to health care services
Salvation Army	Men who are Addicted to or Abuse Drug/Alcohol Substances	Counseling, educational resources, recreation programs
Samaritan Counseling Center	General Population	Counseling, educational resources
Sepp Groups, The	Elderly and Disabled	Residential apartments
Sheltered Workshop	People with Disabilities	Vocational opportunities
SOS Shelter	Families Affected by Domestic Violence	Supportive, secure surroundings for women and their children, advocacy, community education
Southern Tier AIDS Program	General Population, People with HIV/AIDS, People with Hepatitis C	Educational resources, case management, outreach, support services

Service Provider	Target Population	Services Provided
Southern Tier Independence Center	People with Disabilities	Advocacy, education, support services for people with disabilities, supportive employment
Southern Tier Lupus Foundation	People with Lupus	Educational resources and referrals
Stafkings Healthcare System	General Population	Licensed home health care agency
Susquehanna Nursing Home	Elderly and Disabled	Skilled nursing facility, residential apartments, medical day care program
Town of Vestal Youth Counseling	Vestal Teens and Families	Counseling, peer leadership program
United Health Services	General Population	Primary, dental and acute health care, community health promotion, violence prevention and cardiovascular risk reduction in schools, certified home health agency
United Methodist Homes	Elderly and Disabled	Skilled nursing facilities, adult care facilities, assisted living programs, licensed home health care agencies, residential apartments
Vestal Nursing Center	Elderly and Disabled	Skilled nursing facility
Veteran's Administration Outpatient Client	Veterans	Physical and mental health care, transportation
Veteran's Service Center	Veterans and their Families	Supportive services, including case management services, substance abuse services, and family therapy
Volunteers of America	Homeless Adults and Families	Housing services
Waters of Endicott, The	Elderly and Disabled	Skilled nursing facility
Willow Point Nursing Home	Elderly and Disabled	Skilled nursing facility
Woodland Manor	Elderly and Disable	Adult care facility
Young Men's Christian Association	Men	Educational resources, child care, emergency shelter for men, recreation programs
Young Women's Christian Association	Women	Educational resources, housing, breast/cervical health program, recreation programs

Description of Service Providers

Action for Older Persons - AOP assist adults in enhancing their lives by promoting financial security, physical and emotional wellbeing, and self-sufficiency throughout their lives. This is accomplished through programs and services, education, advocacy, identifying and addressing needs, and community collaboration.

Addiction Center of Broome County – provides outpatient rehabilitation and addiction assessment. Services include individualized assessment, treatment planning and intensive rehabilitation and clinic services. There is specialized programming for criminal justice system participants, mentally-ill substance abusers, relapse recovery, and individuals affected by other peoples' substance use. Family and individual treatment is available.

Alcoholics Anonymous – AA members share their experiences, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

All Women's Health Center – offers range of services free of charge to women dealing with pregnancy issues, including pregnancy testing, counseling, referrals and material donations.

Alzheimer's Association – provides education, advocacy, support groups, and respite services for Alzheimer's patients and their caregivers. Provides a nationwide identification, support and registration program for community living Alzheimer's patients via the Safe Return Program.

American Cancer Society – promotes activities to prevent cancer, improve the lives of those affected by cancer, and diminish the effects of cancer. This is achieved through education, research, services and advocacy. Programs include education, outreach and services such as transportation, wigs, information and referral.

American Heart Association – provides services to reduce disability and death from cardiovascular disease and stroke. Services include education, referral, screening for hypertension and funding for research.

American Red Cross Association - provides relief to victims of disasters and provides assistance to help people prevent, prepare for, and respond to emergencies. Services include disaster relief; health education, such as first aid, CPR, babysitting, water safety; shopping service for elderly, and emergency communications and casework for members of the U.S. Armed Services and their families.

Americare – a licensed home health care agency providing home care services.

Arthritis Foundation – provides education, referral, and community programs regarding all forms of arthritis. Services include lending library, resource center, support groups, telephone reassurance, and newsletter.

Association for Vision Rehabilitation and Employment – endeavors to assist people who have a vision disability through services to enhance quality of life through attaining or maintaining personal and economic independence, and to help remove obstacles imposed by vision disabilities. Services include education, information and referral, low vision evaluations, vision rehabilitation services, and counseling.

Autism Society of America - promotes lifelong access and opportunity for all individuals within the autism spectrum and their families, through education, advocacy, the promotion of research, and increased public awareness, to allow them to be fully-participating included members of their community.

Berkshire Farm Center and Services for Youth – provides services to strengthen children and their families so that they can live safely, independently and productively within their home communities. Services include therapeutic foster care, community-based congregate care, residential and transitional support services, OASAS certified substance abuse program, NYS accredited junior/senior high school and services for runaway youth or youth at risk for homelessness.

Binghamton Area Rainbow Association (BARA) – a nonprofit educational and charitable corporation, serving gays, lesbians, bisexuals and transgendered persons (GLBT) in the Southern Tier of New York State. BARA is committed to elimination of homophobia and heterosexism; unification of our community through a celebration of its diversity; and the empowerment of GLBT individuals to take an active role in their personal and community's health and wellbeing.

Binghamton Tri-County HIV Care Network – a community based planning and coordinating group for HIV-related services and issues, serving Broome, Chenango and Tioga counties. Promotes and coordinates health and support services to meet the needs of people living with and affected by HIV and AIDS. The Network is funded by the federal Ryan White CARE Act, through the NYS Department of Health AIDS Institute.

Binghamton University (BU) – The Psychological Clinic at BU provides psychological services to the local community and serves as a training facility supporting the Clinical Psychology Doctoral Program. The Clinic offers therapy for adults, children, couples, families and groups; and assessment, neuropsychological evaluations, and consultation services to individuals, professionals and outside agencies. The Elder Services Center offers comprehensive, multi-disciplinary assessment of persons with dementia-related symptoms; and assists families, other caregivers and health professionals to learn positive approaches to managing problems associated with Alzheimer's and related dementias. BU also provides HIV counseling and testing on the campus. Provides a four-year program of study in nursing.

Birthright of Binghamton – provides free confidential pregnancy pro-life options and support. Provides information and referral for adoption, medical and maternity care resources, and a free confidential pregnancy test.

Boys and Girls Club of Binghamton – provides educational, social and recreational programs for youth, including an evening meal program for youth and Smart Moves, a substance abuse prevention program.

Boys and Girls Club of Western Broome Family Center – promotes physical, mental, emotional, social, cultural and spiritual wellbeing of members (infants – seniors with an emphasis on youth). Programs include recreational programs, childcare, education and job training for adolescents.

Brain Injury Association of NYS – Family support service provides linkage with hospitals, schools, human service agencies, and professionals through discussion and in-service presentations. Provides information, referral, counseling, advocacy training and emotional support to individuals and families. Must have sustained brain injury before age of 22 to be eligible for services.

Broome Community College (BCC) – provides a variety of services to BCC students including: athletic physical, pregnancy test, pap smear, blood pressure test, and health counseling. Dental clinic provides dental examinations and cleanings by dental hygiene students to students and the general public. Provides a two-year degree of study in Registered Nursing and Dental Hygiene as well as non-degree continuing education programs in health sciences.

Broome County CASA – works with Broome County long-term care providers to coordinate services, eliminate duplication, and bridge gaps in services. Provides centralized client specific data to appropriate agencies and aggregate data derived from CASA activities to assist in planning and systems development. Objective is continuum of service at appropriate level in least restrictive setting. Screens for nursing home placement, medical/social adult day care programs, private duty nursing care, shared aide programs, CARE at Home Program, and/or long-term home health care.

Broome County Council of Churches – is a network of Christian congregations, committed to strengthening the ministries of local churches by providing resources, coordination, training and support. Provides services to the sick and injured, the elderly, youth, prisoners, and the poor, hungry and homeless. Services include food pantries, hospital and jail ministry, and marriage preparation.

Broome County Health Department – works proactively and in collaboration with the community to preserve, promote and protect the health and quality of life for all Broome County residents. Services include clinic services (immunizations, HIV and STD counseling and testing, communicable disease control, etc.); environmental services (lead testing, restaurant inspection, public water supply surveillance, etc.); WIC (nutrition program for women, infants and children); maternal and child health programs, bioterrorism planning in collaboration with community providers, and health education and screenings.

Broome County Department of Social Services – promotes self-sufficiency and assures the protection of vulnerable individuals. Programs include: Food Stamps, HEAP, Medicaid, Employment and Training, Temporary Assistance, Protective Services for Adults, and Children’s Services. Operates level one adult care homes accommodating 23 persons as of June 2001.

Broome County Gang Prevention – offers education events, outreach services, comprehensive assessments for gang-prone behavior, referrals, and support to youth, teens, and their families to develop positive alternatives to gangs.

Broome County Mental Health Clinic – provides mental health, mental retardation and developmental disability, alcohol and substance abuse services in Broome County. Programs include: Chemical Dependency Services Unit, vocational case management and vocational services for TANF recipients, mental health services for children and adults, MICA (Mental Illness/Chemical Abuse) case management, and State Incentive Cooperative Agreement (SICA) to make recommendations to schools and communities for substance abuse prevention.

Broome County Office of Aging – provides services to enhance the quality of life for all older persons. Services include nutrition programs, home care services, employment for seniors, educational resources, referrals, social day care and weatherization programs. The two social day care programs serves an average of 50 persons. The Meals on Wheels Program serves an average of 300 persons.

Broome County Traffic Safety Board – provides assessment and advocacy concerning traffic safety issues in the county.

Broome County Urban League – enables African Americans, other minorities, and the poor to secure economic self-reliance, parity, power and civil rights. Programs include educational resources, including after school programs for youth, advocacy; support services and referrals.

Broome County Youth Bureau – promotes development of comprehensive system of services to youth and their families through planning, funding, cooperation, evaluation and advocacy. Coordinates services for runaway and homeless youth under the age of 21. Acts as liaison to schools, police, probation, etc. regarding runaway and homeless youth.

Broome Developmental Disabilities Services – provides residential, day services, and support to individuals with developmental disabilities and their families. Services provided include High Risk Birth Clinic, day habilitation, day treatment, residential living, and employment and training programs.

Broome-Tioga Association for Retarded Citizens – provides services to enhance the quality of life for mentally retarded persons. The Article 16 Clinic provides evaluation, diagnosis, referral, treatment, and follow-up services for mental retardation/developmental disabilities of all ages, including but not limited to, rehabilitation, counseling, nursing, psychological, dental, audiological and podiatry services. Other services include day habilitation, residential living, employment programs, and advocacy.

Broome-Tioga BOCES – provides services to 15 school districts in the two county region. Provides educational resources, including health careers training, such as nurse aide and licensed practical nurse training. Services are provided to school age youth and adults, as well as school districts.

Caregivers – a licensed home health care agency providing home care services.

Castle Gardens Senior Living Center – an enriched living facility with 106 beds that includes a secure, dementia unit for 24 clients.

Catholic Charities – provides programs and activities, especially for the poor and disadvantaged. Services include a single point of entry into the mental health system; intensive case management; vocational opportunities; residential living for persons with mental health illness; food pantry; counseling; and adoption services; parenting education; services for runaways and homeless persons; and services for at-risk youth and their families.

Child Advocacy Center – a project to prevent child abuse and neglect.

Children and Youth Services Council – advocates for program development to support at-risk youth and their families.

Citizen Action – a consumer advocacy group. Includes a Managed Care Consumer Assistance (MCCAP) Program that provides assistance to consumers for HMO and health insurance denials. Also provides education regarding choosing a medical care program.

Coalition for Home Health Care of Broome and Tioga – promotes concept of home health care through its Speakers Bureau, participation in National Home Care Week, and health fairs. Advocates quality standards for home care.

Community Options, Inc. of the Southern Tier – provides residential and employment support services to individuals with disabilities in the Binghamton, New York area. Service coordination is offered to individuals who require assistance with identifying and accessing medical, financial, vocational, residential and community-based resources and services and maintaining eligibility for services. Also assists people with traumatic brain injuries to remain in the community or return to their communities from nursing homes.

Cornell Cooperative Extension of Broome County – provides educational outreach programming in family and youth development, agricultural profitability, nutrition and food safety, environment and labor force enhancement. The Nutrition and Food Safety Team provides educational programming in the areas of Food Preparation, Food Preservation, Food Safety, and General Nutrition. The Expanded Food and Nutrition Education Program (EFNEP), and Food Stamp Program provide a hands-on educational experience for low-income adults and youths.

Crime Victims Assistance Center – provides immediate crisis intervention and supportive services, prevention, advocacy and education to persons who have experienced or are at risk of violent crime. Special attention is given to the needs of victims of sexual violence/abuse, domestic violence or child abuse. Endeavors to increase community awareness and understanding of victim's issues, as well as building a coordinated and skilled network of professionals to assist them.

Diabetes Association of the Southern Tier – provides camper scholarships for youth with diabetes.

Epilepsy Foundation – a not-for-profit health agency serving the needs of area residents of all cultures affected by seizure disorders/epilepsy and related neurological impairments. Programs include information and referral, educational programs, service coordination, counseling, support groups, family and community support services, residential services, parent and family network and Camp EAGR (a summer camp for children).

Fairview Recovery Services – is committed to delivering a continuum of services to individuals suffering from chemical dependency and other disabling conditions. Services include residential treatment, supportive living, vocational assistance and case management services.

Family & Children’s Society – is a non-profit organization providing services to children and adults. Services include counseling, adoption, domestic and sexual abuse programs, and home care services. Family Homes for the Elderly Program provides residential living for elderly persons.

Family Enrichment Network – provides support services for the optimal developmental, educational, emotional and physical growth of young children. Services include Head Start programs, educational resources, employer assistance with childcare benefits, and childcare resource and referrals.

Ferre Institute – provides information regarding medical genetics, infertility, and Lesbian and Gay Family Building Project - a program that offers educational programs for lesbian, gay, bisexual and transgender people to build and strengthen their families.

First Call for Help – a service of the United Way providing a comprehensive human services directory of not-for-profit and public agencies that provide services in Broome County.

Garden Home for Adults – an adult care facility providing residential services in Binghamton.

Gentiva – a certified home health care agency providing nursing, home health aide and licensed therapists to community based clients.

Good-Shepherd Fairview Home – a long-term care facility providing an adult facility, skilled nursing facility and independent apartment living for the elderly and disabled. The skilled nursing facility has 88 beds and the adult care facility has 83 beds.

Greater Binghamton Health Center – provides mental health services, including adolescent crisis residence, adolescent day treatment, adult residential care, case management, mobile outreach team, family care program, inpatient care, outpatient care and vocational rehabilitation.

Handicapped Children’s Association – Provides multidisciplinary diagnostic and treatment services, family support and early intervention services for developmentally and physically disabled persons, primarily children and their families. Speech and Hearing Center provides outpatient diagnostic/treatment services to persons of all ages and is licensed to dispense hearing aids.

Health Care Clinic (Free Clinic) – a program where medical personnel volunteer their time to offer free medical care to uninsured adults. Provides free primary care, physical exams, and non-emergency health care on a walk-in basis.

Interfaith Coalition on Sexual Identity – produces and publicizes events such as educational forums, conferences, concerts, discussions, and interfaith religious services. Seeks to educate people of all religious beliefs and to affirm, support, and advocate for fair and equal treatment of all persons of all sexual identities. Also has a Sexual Identity Support Group.

Interim Healthcare of Binghamton, Inc. – a licensed home health care agency that provides home care services to community-based clients.

Ivy Clinic – provides nutritional counseling and food vouchers to persons infected with HIV/AIDS. This service is provided in Binghamton and Johnson City. The Ivy Clinic is located in Elmira and provides primary care there for clients with HIV/AIDS.

Kidney Foundation of Northeast NY – provides information and referral regarding kidney disease, dialysis, and transplant information.

Legal Aid for Mid-New York – a nonprofit organization that provides litigation services to low-income people regarding clarification and payment of medical bills.

Lourdes Hospital – provides many services, including acute care services, primary care, walk-in care, Regional Cancer Center, maternal and child health services, youth services, durable medical equipment, ambulatory infusion center, Hospice program, and community education. Home care is available through Lourdes-At-Home, a certified home health care agency, and Lourdes Long-Term Home Health Care Program.

Lung Association of Mid-New York – provides services to promote lung health and prevent lung disease. Services include educational resources, referral, and smoking cessation program.

Mental Health Association – provides services to residents in the community to promote mental health and wellness through referrals, information, advocacy, education, prevention, and other services. Services include: Chemical Dependency Prevention program; Children’s Coordinated Services Initiative; Compeer – a volunteer program that provides social support to clients; educational resources, including the Mental Health Players and the Peacetime Puppets; and self-help support. Project Uplift serves homeless persons and those at-risk for homelessness by providing counseling, case management, and referrals to services. Ryan White Mental Health Services provides counseling to persons infected with HIV/AIDS.

Metro Interfaith – provides residential and enriched living for the elderly and disabled and operated a licensed home health care agency. The Metro Plaza Apartments provides 37 enriched living beds.

Mom’s House – provides free day care for single students who are continuing their education. Also provides workshops on nutrition, child care, home management and educational options.

Mothers and Babies Perinatal Network of South Central NY – a not-for-profit community organization that works to improve birth outcomes through community education, promoting collaboration among groups to identify gaps in service delivery and developing solutions to identified gaps. Agency also facilitates enrollment for Medicaid, Family Health Plus and Child Health Plus.

Multiple Sclerosis Association of America – works to provide support to those living with multiple sclerosis. Services offered include education, outreach, support groups, counseling and a lending library.

Muscular Dystrophy – works to provide support to those living with muscular dystrophy. Services include education, supports groups, summer camp for persons under the age of 21, and volunteer support.

Narcotics Anonymous – provides education and support services to persons recovering from narcotics addiction.

Opportunities for Broome – provides advocacy for poor and disadvantaged people of Broome County. Plans, creates, implements, and evaluates programs according to needs of Broome County in conjunction with community involvement. Provides assistance to low-income tenants with code enforcement issues and helps locate emergency housing. Provides case management services to low-income persons to assist in obtaining education, housing, employment and income support to achieve self-sufficiency. Provides pre-school programs and Head Start Programs in rural areas.

Planned Parenthood of South Central NY – provides educational programs to meet expressed needs of community groups/agencies. Topics such as family planning, contraception, sexually transmitted diseases, teenage sexuality, and family communication about sexuality. PMS, menopause, and sterilization counseling services are provided. Provides education, counseling, and medical services related to reproductive health/family planning; comprehensive gynecological exams provided by physicians and mid-level medical practitioners; routine gynecological care and/or prescriptions and/or provision of all medically recognized methods of contraception; mid-life/menopausal services; and STD testing/diagnosis/treatment. Appropriate medical referrals made. HIV counseling/testing offered.

Renaissance Plaza – an adult care facility with 317 beds.

Rivermede Nursing Home – a skilled nursing facility with 356 beds, including a dementia unit.

Rural Health Network of South Central NY – a not-for-profit organization working to improve community health and wellness by improving accessibility, efficiency and collaboration within the health service delivery system, reducing health disparities and encouraging healthy lifestyles. Services include transportation, vision services, dental initiative, education, and health care access by education and advocacy.

Salvation Army – provides counseling for children, adults and families. Also provides a soup kitchen, disaster relief, emergency material assistance, food pantry, and character building programs for youth and adults that include recreation, crafts, educational programs, leadership training and skill development.

Samaritan Counseling Center – provides workshops and training sessions in parent education, stress management, family life education, human sexuality, spirituality and prayer, grieving issues, communication, and community health education. Provides individual, family and marital counseling.

Sepp Groups – provides elderly and disabled congregate housing in multiple locations throughout the county.

Sheltered Workshop – a not-for-profit organization that provides vocational training for disabled persons.

SOS Shelter – assists families who experience or are threatened with domestic violence, and works to increase community awareness of this problem. The primary focus of the shelter is to provide supportive and secure surroundings for a woman and her children, to facilitate their solution of the immediate problems, and to aid in planning for the long-term needs. The shelter itself can house up to 20 women and children per night. Provides community education and a 24-hour hotline.

Southern Tier AIDS Program – a not-for-profit organization that provides services to persons infected with or affected by HIV/AIDS. Services include prevention, education, case management, supportive services, outreach and advocacy. Also provides education and referrals for persons infected with or at risk for Hepatitis C. HIV and limited Hepatitis C testing is available in conjunction with the Broome County Health Department. Operates syringe exchange program in Tompkins County.

Southern Tier Independence Center – provides services to persons with disabilities and their families to increase inclusion and integration into all aspects of community life. Services include advocacy, educational resources, barrier consultation, benefits assistance, interpreter services, Braille services, counseling, independent living skills training, peer counseling, loan closet, service coordination, supported employment and technology assistance. Acts as fiscal intermediary for Medicaid eligible home care consumers.

Southern Tier Lupus Foundation – provides information and a quarterly newsletter.

Stafkings Healthcare System – a licensed home health care agency providing nursing and other home health care services to clients in the community.

Susquehanna Nursing Home – provides a skilled nursing care facility with 160 beds and independent apartments for the elderly or disabled. Also provides medical day care for the elderly and disabled that can accommodate 23 clients.

Town of Vestal Youth Counseling – provides counseling services and peer leadership training to youth who live in the Town of Vestal.

United Health Services – provides many services, including acute care services at Binghamton General Hospital and Wilson Memorial Hospital, primary care, walk-in care, maternal and child health services, substance abuse treatment, mental health services and community education. Home care is available through Twin Tier Home Health, a certified home health care agency and Ideal Long-Term Home Health Care Program – a certified home health care program offering nursing, therapies, home health aides, and case management services to homebound clients on a long-term basis. Also has an AIDS Long-Term Home Health Care Program that provides all the services of the agency to clients infected with HIV and diagnosed with AIDS. Professional Home Care is a durable medical equipment provider. Ideal Senior Living Center is a long-term care facility providing independent apartments, adult care facility with 44 beds, assisted living facility with 44 beds and a skilled nursing facility with 150 beds.

United Methodist Homes – a long-term care organization providing skilled nursing facilities, adult care facilities, assisted living facilities, licensed home health care agencies, supportive and independent residences for the elderly and disabled. Elizabeth Church Manor provides 120 skilled nursing facility beds; 24 assisted living beds and 52 adult care facility beds. Hilltop Retirement Center provides 122 skilled nursing facility beds, 26 assisted living beds and 72 adult care facility beds. Both the skilled nursing facility and the adult care facility have a dedicated dementia unit.

Vestal Nursing Center – a skilled nursing care facility with 189 beds, including a dedicated dementia unit.

Veteran’s Administration Outpatient Center – provides primary and behavioral care, radiology services, prescription medicines and laboratory services. Specialty care available at Syracuse VA Clinic. Transportation provided to Syracuse clinic.

Veteran’s Service Center – provides supportive services to veterans and their families, including case management, group support, substance abuse services, family therapy, information and referral. Case management services focuses on veterans with post-traumatic stress disorder.

Volunteers of America – provides emergency housing and low-income permanent housing for men, women, families and youth.

Waters of Endicott – a skilled nursing care facility with 155 beds.

Willow Point Nursing Home – a skilled nursing care facility with 383 beds.

Woodland Manor – an adult care facility with 61 beds.

Young Men’s Christian Association – provides youth and adults with education, including workshops on healthy cooking and youth development. Provides recreation activities, child care, safety courses, and shelter housing for men.

Young Women’s Christian Association – provides youth and adults with education, including classes on CPR, first aid, water safety, etc. Housing for women provided, including an 11 bed emergency housing program. ENCOREplus Program offers outreach, education and advocacy for breast/cervical cancer.

**Broome County Long Term Care Facilities and Services
As of June 2001**

Skilled Nursing Facilities			
Facility	SNF	ALP	ACF
Good Shepherd Fairview	88	N/A	83
Ideal Senior Living Center	150	23	44
River Mede Manor	356	N/A	N/A
Susquehanna Nursing Facility	160	N/A	N/A
United Methodist Homes - Elizabeth Church Manor	120	24	52
United Methodist Homes – Hilltop	122	26	72
Vestal Nursing Center	189	N/A	N/A
Waters of Endicott	155	N/A	N/A
Willow Point Nursing Home	383	N/A	N/A
Total	1,723	73	251

Free Standing Adult Care Facilities

Renaissance Plaza	317
Woodland Manor	61
Total	378

Enriched Housing Facilities

Castle Gardens	106, including 24 dementia beds
Metro Interfaith (110 Chenango St)	37
Total	143

Level One Adult Care Facilities

Broome County DSS Homes	23 people served
Family and Children’s Family Homes for the Elderly	35 people served
Total	58 people served

Home Care Services Available in Broome County

Certified Home Health Care Agency (CHHA)	3 programs: Gentiva, Lourdes-At-Home, Twin Tier Home Health
Expanded In-Home Services for Elderly Program (EISPEP)	Approximately 150 clients served; 53 clients managed monthly
Long Term Home Health Care Program (LTHHCP)	2 programs: Ideal LTHHCP – 110 clients served; Lourdes LTHHCP– 85 clients served monthly; 60 vacancies as of June 2001
Meals on Wheels	300 clients served weekly
Medical Day Care	23 clients served
Personal Care	400 clients served monthly
Social Day Care	2 programs, census approximately 50

Above information provided by Broome County CASA, January 26, 2005

B. Profile of Unmet Need for Services

The following issues were identified as unmet needs for services through a brainstorming session held with over thirty-five public health professionals as part of the Community Health Assessment planning process. The needs were categorized by population group, and are meant to represent the most significant needs that tend to surface again and again over time. Many of these public health professionals work directly or indirectly with these population groups and are in a unique position to identify trends, problems, and opportunities. In addition, they serve on community coalitions and groups that represent various special population groups in the community. Some unmet needs are not unique, but are common across several or all population groups, such as transportation, prescription costs, and access to all types of health care, including primary care, mental health services, and dental services.

Disabled Population:

- transportation availability and support (times transportation available may not correspond with available times for health care service)
- accessibility of facilities and availability of proper equipment such as disability tables for proper exams
- Infrastructure barriers – height of reception counters, sidewalks, curbs, long ramps, snow removal etc.
- availability of programs related to physical activity, nutrition, etc. to maintain health
- knowledge of healthcare providers relative to awareness of services for the disabled in order to make referrals
- access issues for the blind

Racial/Ethnic/Minority Population:

- availability of culturally relevant health information
- availability of culturally aware health care providers with knowledge of unique health concerns for diverse populations
- need for health care advocacy and educational materials to help individuals navigate systems for health care, social services, health insurance, etc.
- need for interpreters for language barriers to care and cultural beliefs and reliance on home remedies
- funding to access health care or health insurance
- transportation availability
- changes in immigration laws and system - fear of deportation with being undocumented
- fear of government/lack of trust when applying for benefits or for those with previous unresolved criminal justice issues

Senior Population:

- gap for the 60-65 age group who cannot access Medicare services
- lack of support system of family, friends, and neighbors for in home care
- high cost of prescriptions – upfront costs for prescriptions that are covered by Medicare
- lack of dental insurance coverage
- transportation availability to health care appointments
- providers not spending enough time to conduct in-depth assessments and answer questions – lack of trust with medical providers

- availability of assisted living in areas where services are available or within walking distance
- introducing seniors to technology to access information on health related topics
- out of pocket expenses for personal care aide services unless skilled nursing services being provided

Adults and Uninsured Population:

- need for universal health care – 24 hours per day/seven days per week
- lack of time for exercise/physical activity for working adults
- uninsured population not receiving primary preventive services or education
- Free Clinic at capacity
- working age adults often cannot get to medical appointments during working hours due to work schedules and employers not allowing time off or loss of pay as a barrier – lack of after hours appointments, especially for specialty services
- no medical home for uninsured for continuity of care
- “working poor” over income for free services and cannot afford health insurance or health care
- transportation availability for work and medical appointments
- limitation of health insurance for dental, mental health, drug/alcohol treatment, and preventive services
- lack of providers for mental health services
- prescription drug costs
- need for affordable quality child care and worksite child care options
- need for breastfeeding friendly worksites
- challenges associated with navigating the system as to what is available
- “sandwich” generation responsibilities with caring for children and aging parents

Maternal Child Health Population (Pregnant Women, Children and Adolescents):

- transportation issues
- lack of providers for dental and mental health services
- capacity to serve women and children of lower socioeconomic levels – middle class and working poor are struggling to pay for health insurance and health care
- self-motivation for pregnant women to access available services
- need for less complex system/process to access services
- lack of services for children/adolescents for dental, vision, mental health, therapies, orthodontia and nutrition services
- no incentives with health insurance plans to access preventive services
- need improvement in health education for children/adolescents about good nutrition and physical activity
- need for parents to be good role models for good nutrition and increased physical activity
- need for healthier food options for schools, worksites, and homes (high cost of nutritious foods such as fruits and vegetables – social norm for fast foods and convenience foods)
- need for after school physical activity/exercise programs
- need for education about tobacco use