

*Willow Point Nursing Home is committed to providing quality, medically necessary services in a timely and efficient manner.*

*We expect that all of our staff will act in an honest and ethical manner.*

*If you feel that we aren't meeting that standard, we want to hear from you!*

### **Frequently Asked Questions**

#### ***Who is WPNH's Corporate Compliance Officer?***

Edith Howland  
607.763.4214  
[ehowland@co.broome.ny.us](mailto:ehowland@co.broome.ny.us)

#### ***Will I be advised of the status of my report?***

Yes, if you choose to provide contact information and indicate that you would like information regarding the status of your report.

#### ***Will my report be anonymous?***

Yes. If you indicate that you would like to report anonymously, no attempt to identify you will occur.

#### ***Where can I find more information regarding WPNH's Corporate Compliance Program?***

Information regarding our program is available in our in-service department and from our corporate compliance officer.

**Willow Point Nursing Home**  
3700 Old Vestal Road  
Vestal, NY 13850

**Phone: 607.763.4214**  
**Hotline: 1.800.836.0872**

**WPNHcorporatecompliance@  
co.broome.ny.us**

# Speak Up!



## **We are listening!**

**Willow Point  
Nursing Home**  
**Corporate Compliance Report**

**Phone: 607.763.4214**  
**Hotline: 1.800.836.0872**

## Willow Point Nursing Home Compliance Reporting Form

Any WPNH employee, physician, family member, resident or visitor may complete this form if you feel that there was/is a situation of potential non-compliance with any NYS regulation, federal regulation or any Broome County or Willow Point Nursing Home policy or procedure. This form can be submitted in the suggestion box, corporate compliance mail box or in person to our Compliance officer.

Date:		Name (unless you wish to remain anonymous*)	
Do you wish to be contacted regarding this report? <i>If so, please provide phone number and/or email address below.</i>		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Phone Number:		Email:	
What are you reporting? Please provide specific information regarding your concern or observation.			
Date(s) of occurrence:			
Department(s) Involved:			
Are there any supervisors or department managers you have spoken to about your concern?		If yes, what actions did they take and what were you told?	

\*The Corporate Compliance Officer will maintain this report in a confidential manner, which means that your identity will not be disclosed unless absolutely necessary. It is helpful for you to allow this to be handled confidentially rather than anonymously, so that the Compliance Officer can contact you with any questions and with the outcome of the investigation.