



Goals and Objectives 2024-2027 Broome County Mental Health Department

Jill Marsh, System of Care Performance and Contracts Manager
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Goal 1

Goal 1: Title Housing

Goal 1: Target Completion Date Jun 30, 2026

Goal 1: Description To improve housing situations and access for individuals and families with substance use and/or recovery needs, mental illness, including serious mental illness and the navigation of housing options and availability for individuals and families with developmental disabilities.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Data collection and analysis

Goal 1, Objective 1, Target Completion Date Jun 30, 2024

Goal 1, Objective 1, Description Intermediate planning will involve the collection and analysis of existing data with the goal of prioritizing and strategic planning in the coming year related to housing options for these populations; concretizing gaps and needs to effectively address what services are needed to effectively address the issue.

Goal 1, Objective 2: Title Education

Goal 1, Objective 2, Target Completion Date Jun 30, 2026

Goal 1, Objective 2, Description The interim goal will target education aimed towards community agencies and partners tasked to assist individuals identified within this goal to best direct and support them. Education will continue as new resources become available.

Goal 1, Objective 3: Title Integration of new housing

Goal 1, Objective 3, Target Completion Date Jun 30, 2026

Goal 1, Objective 3, Description Broome County expects the development and implementation of additional OASAS residential treatment beds, yet recognizes the lack of safe, affordable, supportive, community-based housing is a continuing challenge for both community members and treatment providers. As new housing becomes available through this and possible other mechanisms, the LGU will work to integrate them into the County's system of care.

Goal 2

Goal 2: Title Workforce

Goal 2: Target Completion Date Jun 30, 2026

Goal 2: Description Broome County providers have identified workforce shortages in all levels of care provided for individuals with behavioral health needs and plans to work with providers and stakeholders to improve the county workforce climate.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Workforce

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Needs assessment

Goal 2, Objective 1, Target Completion Date Dec 31, 2023

Goal 2, Objective 1, Description A needs assessment, prior to strategic planning and/or allocation of funds, is recommended and intermediate planning will include a survey of community staff regarding workforce needs associated with hours, type of care, systemic concerns, safety concerns, and other relevant topics to be analyzed with outcomes reported to the Community Services Board and its Subcommittees.

Goal 2, Objective 2: Title Education and support

Goal 2, Objective 2, Target Completion Date Dec 31, 2024

Goal 2, Objective 2, Description Based on the results from the needs assessment, targeted education and support will be made available to providers.

Goal 2, Objective 3: Title Ongoing analysis
Goal 2, Objective 3, Target Completion Date Jun 30, 2026
Goal 2, Objective 3, Description Outcomes will be evaluated and used to inform annual planning.

Goal 3

Goal 3: Title Cross-Systems Services
Goal 3: Target Completion Date Jun 30, 2026
Goal 3: Description Stakeholders inclusive of the Broome County Community Services Board and the Subcommittees associated with substance use, mental health and intellectual/developmental disabilities, have agreed that cross-training and education for each committee would be beneficial for community providers.
Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes
Goal 3: Need Addressed 1 Cross System Services
Goal 3: Need Addressed 2
Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Education
Goal 3, Objective 1, Target Completion Date Jun 30, 2026
Goal 3, Objective 1, Description Cross-systems education will be provided as an extension of the subcommittees.

Goal 3, Objective 2: Title Evaluation
Goal 3, Objective 2, Target Completion Date Jun 30, 2026
Goal 3, Objective 2, Description Ongoing discussion of topics and community resources will inform the annual plan by identifying specific gaps and barriers as well as how the community is best suited to address them.

Goal 4

Goal 4: Title Crisis Services
Goal 4: Target Completion Date Jun 30, 2026
Goal 4: Description Broome County providers have identified limitations in crisis services as they relate to those in need of various levels of support amongst the substance use, mental health and intellectual/developmental disabilities populations.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Crisis Services
Goal 4: Need Addressed 2
Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Relapse and overdose prevention
Goal 4, Objective 1, Target Completion Date Jun 30, 2026
Goal 4, Objective 1, Description County planning and collaboration to provide crisis services inclusive of but not limited to relapse prevention, Narcan and other harm reduction tool availability, and general support.

Goal 4, Objective 2: Title Response programs
Goal 4, Objective 2, Target Completion Date Jun 30, 2026
Goal 4, Objective 2, Description County planning and collaboration to provide crisis services inclusive of but not limited to telephonic and emergency response programs aimed at the reduction of avoidable hospitalizations, suicide attempts and suicide casualties.

Goal 4, Objective 3: Title Evaluation
Goal 4, Objective 3, Target Completion Date
Goal 4, Objective 3, Description This foundation will inform annual planning and future County responses.



Update to 2024-2027 Goals and Objectives Broome County Mental Health Department

Jill Marsh, Performance and Contract Manager
Jill.Marsh@BroomeCountyNY.Gov

| Goal 1 | | |
|--|--|---------|
| Title | Housing | |
| Update | To ensure access to housing through education and systemic mapping while simultaneously mapping tracking data and opportunities for housing growth in Broome County. | |
| OBJECTIVES | | |
| Data collection and analysis | | Ongoing |
| Education | | Ongoing |
| Integration of new housing | | Ongoing |
| OBJECTIVE UPDATES | | |
| Committee member engagement in sharing data regarding housing status | | |
| Committee members and other stakeholders to share updates on new housing opportunities | | |
| Committee members and other stakeholders to publicize opportunities for community advocacy and support | | |
| Committee members and other stakeholders to present on existing housing programs | | |
| Committee members and other stakeholders to announce procurement opportunities | | |
| Production of educational housing visuals for OASAS, OMH and OPWDD | | |

| Goal 2 | | |
|--|-----------|---------|
| Title | Workforce | |
| Update | | |
| OBJECTIVES | | |
| Needs assessment | | Ongoing |
| Education and support | | Ongoing |
| Ongoing analysis | | Ongoing |
| OBJECTIVE UPDATES | | |
| Complete regional compensation study inclusive of benefits and realistic job requirements | | |
| Utilize Care Compass Network Leadership training | | |
| Create menu of training options available to community providers | | |
| Committee members and other stakeholders to participate in information sharing i.e., flexible work locations/schedules, mentoring programs | | |

Introduce frontline staff into the conversation for feedback

Goal 3

| | | |
|--|---|---------|
| Title | Cross-Systems Services | |
| Update | To enhance cross-systems services in Broome County. | |
| OBJECTIVES | | |
| Education | | Ongoing |
| Evaluation | | Ongoing |
| OBJECTIVE UPDATES | | |
| Seek offering for trainings regarding integrated care for clinics | | |
| Compile a comprehensive food pantry list | | |
| Provide cross-systems updates and education in committee sessions | | |
| Coordinate efforts from subcommittees to address aligned objectives from their unique perspectives | | |
| Regularly review new and updated resources | | |
| Intentionally seek varied committee membership | | |
| Provide regular system updates from Mental Health Department (Dashboard) | | |
| Communicate clinic availability based on OMH Outpatient Treatment report | | |

Goal 4

| | | |
|---|--|---------|
| Title | Crisis Services | |
| Update | To gain an understanding of the crisis continuum of care via data collection and analysis to aid in strategic planning and implementation. | |
| OBJECTIVES | | |
| Relapse and overdose prevention | | Ongoing |
| Response programs | | Ongoing |
| Evaluation | | Ongoing |
| OBJECTIVE UPDATES | | |
| Map continuum of crisis care | | |
| Advocate for services to fill gaps revealed from map | | |
| Collect data from agencies regarding community crises | | |
| Use data to prioritize most critical gaps to address | | |



Office of Addiction
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2026 Update to 2024-2027 Goals and Objectives Broome County Mental Health Department

Jill Marsh, System of Care Performance and Contract Manager
(Jill.Marsh@broomecountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: The Community Services Board, and its Subcommittees, has initiated mapping of the housing systems for OPWDD with plans to distribute to clarify access, availability, and level of care. This project is planned to be repeated for OMH and OASAS providers as well in 2025-2026.

In addition, with data tracking demonstrating systemic need, Broome has growth in its OMH housing opportunities under development.

Updates re: this development are provided via LGU reports to the Community Services Board to assure transparency and updates are consistent.

Goal 1 Objective 1, 2026 Status Update: N/A

Goal 1 Objective 1, 2026 Status Update Description: This objective will be updated based on feedback from planning session with the Community Services Board and its Subcommittees on the operationalization of this objective.

Limited progress was able to be made and the updates reflect the groups' determination of a more effective approach.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Committee members have met the outlined objectives in this area and determined value in having this as an ongoing objective.

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: Committee members have met the outlined objectives in this area and determined value in having this as an ongoing objective.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Workforce remains a priority area identified by the Community Services Board and its Subcommittees and as such it will continue on the Local Services Plan.

Identified is the continued need for data sharing and workforce development.

Goal 2 Objective 1, 2026 Status Update: Complete

Goal 2 Objective 1, 2026 Status Update Description: Survey was constructed and distributed via the Community Services Board and its Subcommittees. Responses were analyzed and distributed and presented in meetings to inform next steps in this priority area.

Goal 2 Objective 2, 2026 Status Update: Complete

Goal 2 Objective 2, 2026 Status Update Description: Care Compass Network was engaged in presenting options re: leadership training to Community Services Board and Subcommittees. This provided an outline to include the options available for training and how to access as available to community providers.

Goal 2 Objective 3, 2026 Status Update: Complete

Goal 2 Objective 3, 2026 Status Update Description: This information was gathered via the workforce survey and presented to the Community Services Board and Subcommittees.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: The Community Services Board and its Subcommittees continue to discuss integration of care as it relates to the needs of those served in Broome County, operationalizing effective cross systems collaboration, and implementing strategies to address hard to serve individuals with co-occurring needs.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: Updates re: cross systems services and supports were provided in Community Services Board and its Subcommittees as outlined in this objective. Providers discussed areas such as systemic needs, regulatory limitations, and programmatic impacts during meetings.

This objective will be updated based on feedback from planning session with the Community Services Board and its Subcommittees on the operationalization of this objective.

Goal 3 Objective 2, 2026 Status Update: **Complete**

Goal 3 Objective 2, 2026 Status Update Description: This objective has been met, and while it will remain an on going method of providing systemic updates, language will be updated to more accurately reflect next steps to progress in this area for the 2026 Plan.

Goal 4

Goal 4, 2026 Status Update: **Ongoing**

Goal 4, 2026 Status Update Description: The Community Services Board and its Subcommittees hosted varying presentations re: the crisis continuum of care.

Broome County providers, via procurement opportunities, has had the opportunity to see expansion in this system, and will continue to gather data and information to inform strategic planning and implementation.

Goal 4 Objective 1, 2026 Status Update: **Ongoing**

Goal 4 Objective 1, 2026 Status Update Description: The LGU aided with the development of a mapping system to support community access to Narcan and other harm reduction and relapse prevention resources in Broome County.

This map provided a visual and written representation of such resources and will continue to be updated as changes and updates are provided.

Goal 4 Objective 2, 2026 Status Update: **Not started**

Goal 4 Objective 2, 2026 Status Update Description: Formal mapping of Broome County crisis services was not started by the Community Services Board and its Subcommittees to date.

Goal 4 Objective 3, 2026 Status Update: **Ongoing**

Goal 4 Objective 3, 2026 Status Update Description: Data collection has been discussed and encouraged during Community Services Board and its Subcommittees.

In partnership with the LGU, all contracted providers contribute programmatic data. In addition, some agencies have initiated data collection outside the scope of contractual agreements to contribute to inform systemic needs.

Broome County
Local Services Plan Update

| Goal Priority One: Housing |
|---|
| ➤ Previous objectives |
| <ul style="list-style-type: none"> • Share data regarding housing status with analysis • Share updates on new housing • Present on existing housing programs • Announce procurement opportunities • Produce housing visuals for OASAS, OMH, and OPWDD • Centralize data collection and sharing regarding resources |
| ➤ Updated objectives |
| <ul style="list-style-type: none"> • At each of the Community Service Board meetings and its Subcommittees, the agenda will allow time for sharing data and information on new and existing housing programs and resources, and opportunities for community advocacy and support. This information will be available within meeting minutes with additional platforms to be explored. • OASAS, OMH, and OPWDD housing definitions and mapping documentation will be generated and reviewed by 2027 to be accessible by the community when completed on the Broome County Mental Health Department System of Care Dashboard. |

| Goal Priority Two: Workforce |
|--|
| ➤ Previous objectives |
| <ul style="list-style-type: none"> • Complete Regional Compensation Study, inclusive of benefits and realistic job requirements (COMPLETED) • Utilize Care Compass Network Leadership training (COMPLETED) • Create menu of training options available to community providers • Participate in information sharing, i.e. flexible work locations/schedules, mentoring programs • Introduce frontline staff into the conversation for feedback |
| ➤ Updated objectives |
| <ul style="list-style-type: none"> • At each of the Community Service Board meetings and its Subcommittees, the agenda will allow time for sharing data and information on workforce-related items aimed at sharing innovations and/or opportunities. |

| Goal Priority Three: Cross-Systems Services |
|---|
| ➤ Previous objectives |
| <ul style="list-style-type: none"> • At each of the Community Service Board meetings and its Subcommittees, the agenda will allow time for sharing data and information on cross-systems services and resources. • The Broome County Mental Health Department System of Care Dashboard will include cross-systems resources and training opportunities and will maintain an updated OMH Outpatient Treatment provider availability report. <ul style="list-style-type: none"> ○ Website enhancement sorted by category of learning and level of training (beginning, intermediate and advanced) to support all levels of learners to provide integrated care. |

Broome County
Local Services Plan Update

- | |
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| ➤ The Community Services Board will encourage and promote varied committee membership and attendance. |
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| Goal Priority Four: Crisis Services |
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| ➤ Previous objectives |
| • Map the continuum of crisis care |
| • Advocate for services to fill gaps revealed from the map |
| • Collect data from agencies regarding community crises |
| • Use data to prioritize the most critical gaps to address |
| ➤ Updated objectives |
| • At each of the Community Service Board meetings and its Subcommittees, the agenda will allow time for education and sharing data and information on Crisis Services. |
| • State and County information and directives will be utilized in planning and prioritizing resource allocation to the crisis continuum of care. |



**Office of Addiction
Services and Supports**

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**Office for People With
Developmental Disabilities**

**2024 Needs Assessment Form
Broome County Mental Health Department**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jill Marsh

Submitted for: Broome County Mental Health Department



Office of Addiction
Services and Supports

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Developmental Disabilities

2025 Needs Assessment Form Broome County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jill Marsh

Submitted for: Broome County Mental Health Department



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

2026 Needs Assessment Form Broome County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jill Marsh

Submitted for: Broome County Mental Health Department

| Agency Name | Program Name | Program Type Name | Is The Program Current |
|--|--|--|------------------------|
| Addiction Center of Broome County, Inc. Broome County Community Mental Health Service | Addiction Center of Broome County SMH CMA | Specialty Mental Health Care Management | Yes |
| | Adult SPOA | Single Point of Access (SPOA) | Yes |
| | Broome County SPOA - Child and Youth | Single Point of Access (SPOA) | Yes |
| | Forensic Transition Management Services | Transition Management Services | Yes |
| | Forensic Unit | Outreach | Yes |
| | | Local Governmental Unit (LGU) Administration - OMH Reinvestment and Medication Grant Program (MGP) | Yes |
| | LGU Admin - Reinvestment | Local Governmental Unit (LGU) Administration | Yes |
| | LGU Administration | School Mental Health Program | Yes |
| | MH School Project | | |
| Catholic Charities of Broome County - Diocese | ACE | Assisted Competitive Employment | Yes |
| | ACT Team | Assertive Community Treatment (ACT) | Yes |
| | | | |
| | ACT Team Service Dollars | Assertive Community Treatment-Service Dollars | Yes |
| | ADULT NON-MEDICAID CASE MANAGEMENT | Non-Medicaid Care Coordination | No |
| | Bus Transportation | Transportation | Yes |
| | C&Y Non-Medicaid Case Management | Non-Medicaid Care Coordination | No |
| | CC Broome SH/Forensic SP to PC to Supp Housing - Comm Svcs | Supportive Housing | Yes |
| | CC Broome Supp Housing/RCE SH Broome Cty - Comm Svcs | Supportive Housing | Yes |
| | CC Broome Supp Housing/Transformation SH Broome - Comm Svcs | Supportive Housing | Yes |
| | CSS Non-Medicaid Care Coordination | Non-Medicaid Care Coordination | No |
| | Catholic Charities - Boys of Courage Children & Youth CR | Children & Youth Community Residence | Yes |
| | | | |
| | Catholic Charities - SH/Broome County - Comm. Svcs | Supportive Housing | Yes |
| | Catholic Charities - SH/Broome Cty PC Long Stay - Comm. Svcs | Supportive Housing | Yes |
| | Catholic Charities of Broome County - HH CM | Health Home Care Management | Yes |
| | Catholic Charities of Broome County - HH CM SD Admin | Health Home Care Management Service Dollar Administration | Yes |
| | Catholic Charities of Broome County - HH CM Service Dollars | Health Home Care Management Service Dollars | Yes |
| | | | |
| | Catholic Charities of Broome County - HH Non-Med CM | Health Home Non-Medicaid Care Management | Yes |
| | Catholic Charities of Broome County SMH CMA | Specialty Mental Health Care Management | Yes |
| | | CFTSS: Children's Mental Health Rehabilitation Services | Yes |
| | Catholic Charities of Broome YFCS Division | Advocacy/Support Services | Yes |
| | Children and Youth Re-entry | CFTSS: Community Psychiatric Support and Treatment (CPST) | Yes |
| | Community Psychiatric Support and Treatment (CPST) | | |
| | | | |
| | Coordinated Children's Services Initiative | Family Peer Support Services - Children & Family | Yes |
| | Drop In Center | Drop In Centers | Yes |
| | | Health Home Care Management Service Dollar Administration | Yes |
| | Family HH Service Dollar Management C&Y | | |

| | | | |
|---|---|---|-----|
| | Family HH Service Dollars C&Y | Health Home Care Management Service Dollars | Yes |
| | Family Peer Support Services (FPSS) | CFTSS: Family Peer Support Services (FPSS) | Yes |
| | Family Peer Support Services C&Y | Family Peer Support Services - Children & Family | Yes |
| | Four Seasons Club | Psychosocial Club | Yes |
| | Health Home Care Management C&Y | Health Home Care Management | Yes |
| | Health Home Non Medicaid Care Management C&Y | Health Home Non-Medicaid Care Management | Yes |
| | Individualized Placement and Support (IPS) | Individual Placement and Support Employment Initiative | Yes |
| | Office of Consumer Advocacy | Advocacy/Support Services | Yes |
| | Other Licensed Practitioner (OLP) | CFTSS: Other Licensed Practitioner (OLP) | Yes |
| | Parent Partner | Family Peer Support Services - Children & Family | Yes |
| | Psychosocial Rehabilitation (PSR) | CFTSS: Psychosocial Rehabilitation (PSR) | Yes |
| | Twin Rivers Apartment Program | Apartment/Treatment | Yes |
| | Van Transportation | Transportation | Yes |
| | Youth Peer Support and Training (YPST) | CFTSS: Youth Peer Support (YPS) | Yes |
| Children's Home of Wyoming Conference, Inc. | CHWC Youth ACT | Assertive Community Treatment-Service Dollars | Yes |
| | CHWC Youth ACT Program | Children and Youth Assertive Community Treatment | Yes |
| | Children's Home Of Wyoming Conference Day Treatment | Day Treatment | Yes |
| | Community Based Treatment & Services | CFTSS: Community Psychiatric Support and Treatment | Yes |
| | Community Based Treatment & Services | CFTSS: Family Peer Support Services (FPSS) | Yes |
| | Community Based Treatment & Services | CFTSS: Other Licensed Practitioner (OLP) | Yes |
| | Community Based Treatment & Services | CFTSS: Psychosocial Rehabilitation (PSR) | Yes |
| | Community Based Treatment & Services | CFTSS: Youth Peer Support (YPS) | Yes |
| | Community Based Treatment and Services | CFTSS: Children's Mental Health Rehabilitation Services | Yes |
| | Parent Support Group | Family Peer Support Services - Children & Family | Yes |
| Community Options New York, Inc. | Supported Employment OMH | Ongoing Integrated Supported Employment Services | Yes |
| Family Counseling Services of Cortland Co.Inc | Assisted Competitive Employment | Assisted Competitive Employment | Yes |
| | Family Counseling Services MH Clinic of Broome County | Mental Health Outpatient Treatment and Rehabilitation | Yes |
| Greater Binghamton Health Center | Greater Binghamton Health Center | State Psychiatric Center Inpatient | Yes |
| Mental Health Association of the Southern Tier | Our House' Residential Crisis Support Program | Residential Crisis Support | Yes |
| | Crisis Intervention | Crisis Intervention | No |
| | Family Peer Support Services | Family Peer Support Services - Children & Family | No |
| | Mobile Crisis Intervention | Crisis Intervention | Yes |
| | Peer Advocacy | Advocacy/Support Services | No |
| | Sunrise Wellness Center - Recovery Center | Recovery Center | Yes |
| Monroe Plan | Monroe Plan Specialty Mental Health Care Management | Specialty Mental Health Care Management | Yes |
| Our Lady of Lourdes Memorial Hospital | Lourdes Center for Mental Health | Mental Health Outpatient Treatment and Rehabilitation | Yes |
| | Mental Health Non-Medicaid Care Coordination | Non-Medicaid Care Coordination | No |
| UMH NY CORP. | UMH NY CORP | Specialty Mental Health Care Management | Yes |

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|---|---|---|-----|
| United Health Services Hospitals, Inc. | Adult Psychiatric Outpatient Clinic Treatment Program | Mental Health Outpatient Treatment and Rehabilitati | Yes |
| | CPEP Crisis Outreach | CPEP Crisis Outreach | Yes |
| | CPEP Extended Observation Beds | CPEP Extended Observation Beds | Yes |
| | Comprehensive Psychiatric Emergency Program | CPEP Crisis Intervention | Yes |
| | United Health Services Psychiatric Inpatient Unit | Inpatient Psychiatric Unit of a General Hospital | Yes |
| YWCA of Binghamton & Broome County, Inc. | Endicott Square-Comm.Svcs | Supportive Housing | Yes |